

**Wormit Primary School and Nursery Class**  
**Parental Survey September 2021**

Thank you to all parents who took part in the survey. We had a response from a little more than half of the number of families in the school.

**Questions about the start of the school year in August 2021**

Almost all parents responding (99%) agreed with the statement: I knew the arrangements for drop-off and pick up before term began.

In response to the statement: 'My child has talked positively about school since the new term began', the majority of parents responding (74%) reported that this is always true (39%) or sometimes true and their child does not speak negatively about school (35%).

Less than half of parents responding (24%) reported their child sometimes speaks positively and sometimes speaks negatively. No parent reported that their child tends to exclusively speak negatively about school. 1% reported that their child tends not to speak about school all.

In leaving comments about children speaking negatively about school, there was a common theme about the use of Big Park and lack of communication about why it wasn't in use. This has been addressed and reported on to parents in the weekly information on 24<sup>th</sup> September. There were no further common themes amongst the comments left but I have read them all and noted them. In some cases, parents indicated that their child expresses the usual or expected 'moans'. Some of the comments have given me information to work with or situations to monitor. For example, one parent commented that their child feels rushed at lunchtime – the way we have the hall set up now means no child should need to feel rushed and I am conscious of emphasising that to them. In some cases, the comments indicated issues that I am already aware of and am addressing. In a few cases, where parents chose to identify themselves, I am contacting them directly to see if there is more we should do to help. If any parent, whether they completed the survey or not, has concerns about something their child says at home about school, I encourage them to contact me so that I can help.

Almost all parents responding (91%) agreed with the statement: 'I understand the mitigations in place to prevent any potential spread of Covid-19 in school'. I have sent further information about our collective response to Covid-19 and this is available on the website but if any parents remains unclear about the mitigations and is concerned, please do contact me.

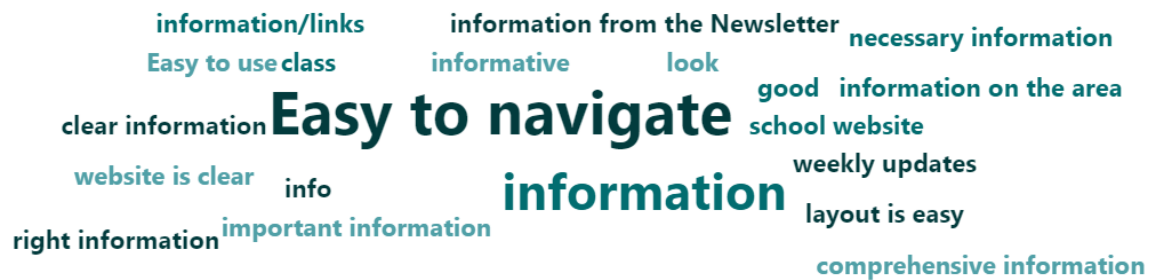
48% of parents completing the survey have a child who is new to Nursery, has just moved into P1 or who has recently started at the school. Of these, almost all (97%) agreed with the question: 'Did you receive all the information you needed prior to your child starting in their new setting?' and with 'Has the school supported your child to settle into their new setting?'

72% of parents completing the survey have a child in P2-7. Of these parents, most (78%) agreed with I have received the right information to support my child to complete their homework

Within the comments section there was a common theme in that a few parents indicated they would like more information about homework. I have resent the information about homework arrangements along with a request for parents to contact me with any issues their family is experiencing.

## Questions about Communication

87% of the parents responding have visited the new school website. Most of the comments left were positive:



A few of the comments indicated that the parent responding had not seen the range of detail on the website, or perhaps that it has been updated since they looked at it. Please click here to find information on dates and events:

[Calendar | Wormit Primary School \(glowscotland.org.uk\)](http://glowscotland.org.uk)

And please make sure you have visited your child's class page:

[Class Pages | Wormit Primary School \(glowscotland.org.uk\)](http://glowscotland.org.uk)

In response to some of the comments, I have set up a Community News page on the site. I would be very pleased to receive information about events or local tradespeople etc to add to the page but I need help from parents to do that! I am speaking to parents from PTA and Parent Council about setting up a page on the site for their information. In response to feedback I am making the school phone number more prominent and I am going to streamline some of the tabs. We will be updating the class pages with further information about the learning as well as practicalities. I would ask parents to note that the site is public facing and so photos of staff and pupils are not always appropriate.

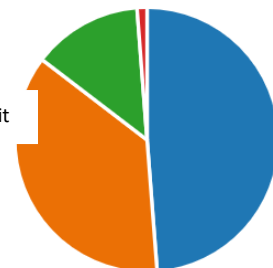
Almost all (94%) agreed with: 'Our weekly information is now sent to you via a link to the website. Do you find this user-friendly and easy to navigate?' 2% disagreed with this statement and 4% reported that they don't click the link to read the information – one parent, though, let me know that the link wasn't clickable in the Xpressions app so I am hopeful that this is resolved now it is being sent by email.

Almost all parents completing the survey (99%) agreed with: 'If I had a concern, I would know who to contact.'

The next question asked about confidence that concerns would be addressed:

If I had a concern, I am confident it would be acted upon

- Yes – my concerns have been addressed in the past
- Yes – I have never needed to raise a concern, but I trust the school would address it
- Unsure – I have never needed to raise a concern
- No based on prior experience



I urge any parent who feels there is an unresolved issue to contact me.

Thank you to all parents who left a comment about communication. I have read and noted them all. Where appropriate, I will share them with staff. We continue to strive hard to communicate well and recognise that our parents value good communication and that it is important for it to be as streamlined as possible for busy parents. I am grateful for the positive comments as well as the helpful development comments:



### **Questions about the Summary of Standards and Quality Report and School Improvement Plan**

Most parents responding (72%) had read the Summary. Almost all of them (97%) reported it is readable and understandable. Most (76%) agreed it reflects their family's experience of the school. 20% said it was too soon to tell as they are new to the school. There were no common themes in the comments left about the Summary but please know I have taken time to read them all and take your feedback on board.

I continue to encourage any parent with concerns or questions to contact me directly.

Kind regards  
Lucy Jess

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