



Touch Primary School Nursery Duty of Candour Report 2021-2022

All health and social care services in Scotland have a duty of candour. This is a legal requirement which means that when things go wrong and mistakes happen, the people affected understand what has happened, receive an apology, and that organisations learn how to improve in the future.

An important part of this duty is that we provide an annual report about the duty of candour. This short report describes how our care service has operated the duty of candour during the time between 1st April 2021 and 31st March 2022.

1. About Touch Primary School Nursery

Touch Nursery is a purpose built nursery within Touch Primary School. The building was refurbished and extended to three playrooms during 2021. The nursery outdoor area was also extended at this point. As of March 2022 we have a total of 53 children from the age of 3 years across three nursery playrooms, with children attending for 6 hours each day (around 9am – 3pm with staggered starts and finished to support physical distancing for parents). Children attend term time only.

2. How many incidents happened to which the duty of candour applies

In the last year, there has been no incidents to which the duty of candour applied. These are where types of incident have happened which are unintended or unexpected, and do not relate directly to the natural course of someone’s illness or underlying condition.

Type of unexpected or unintended incident	Number of times this happened
Someone has died	0
Someone has permanently less bodily, sensory, motor, physiologic or intellectual functions	0
Someone’s treatment has increased because of harm	0
The structure of someone’s body changed because of harm	0
Someone’s sensory, motor or intellectual functions is impaired for 28 days or more	0
Someone experienced pain or psychological harm for 28 days or more	0
A person needed health treatment in order to prevent them dying	0

3. To what extent did Touch School Nursery follow the duty of candour procedure?

We carefully assessed all notifications to the Care Inspectorate to check whether they triggered the Duty of Candour, following the Duty of Candour procedure.

4. Information about our policies and procedures

Where something has happened that triggers the duty of candour, our staff report this to the Head Teacher and Senior Leadership Team who have responsibility for ensuring that the duty of candour procedure is followed. A member of the Senior Leadership Team records the incident and reports as necessary to the Care Inspectorate. When an incident has happened, a learning review will take place. This allows everyone involved to review what happened and identify changes for the future. All new staff learn about the duty of candour at their induction. We know that serious mistakes can be distressing for staff as well as people who use care and their families. Where staff members, parents or children are affected by the duty of candour, we will endeavour to support as necessary.

5. What has changed as a result?

During the time covered by this report, the COVID-19 pandemic continued although there were no further lockdowns. Throughout this time we have used the guidance from Scottish Government and the Health Protection Team to ensure that we are mitigating the risks posed by the COVID-19 pandemic. A comprehensive risk assessment has been underpinned by procedures and guidelines and these have been continually reviewed and revised in line with update Scottish Government guidance. These procedures and guidelines include: -

- Procedures for Staff to Reduce Risk of the Spread of Infection
- Cleaning Procedures (Covid-19)
- Drop off and Collection of Children Procedures (Covid-19)
- Covid-19 Suspected Case Guidance
- The Use of Personal Protective Equipment (PPE) Covid-19
- Covid-19 paragraph written into relevant policies and procedures
- Blended Learning Guidance

6. Other information

This is the fourth year of the duty of candour being in operation. Throughout the COVID-19 pandemic, it has supported us to ensure that we have policies and procedures in place to protect all our children. It has helped us to remember that people who use care have the right to know when things go badly, as well as when they go well. As required, we have submitted this report to the Care Inspectorate and made a copy available for parents and partners on our website <https://blogs.glowscotland.org.uk/fi/touchprimary/>

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