



Denend Nursery
Duty of Candour Report
April 2023 - March 2024

All health and social care services in Scotland have a duty of candour. This is a legal requirement which means that when things go wrong and mistakes happen, the people affected understand what has happened, receive an apology, and that organisations learn how to improve in the future.

An important part of this duty is that we provide an annual report about the duty of candour. This short report describes how our care service has operated the duty of candour during the time between 1st April 2023 and 31st March 2024.

1. About Denend Nursery

Denend Primary School Nursery is a Fife Council education provider, providing a day care service for a maximum of 30 children, age from two years to an age to attend primary school, at any one time, with a maximum of 10 children aged two to under three. Denend Primary School Nursery is situated in the town of Cardenden, close to Lochgelly. The nursery is located within the primary school and benefits from using shared spaces, such as the trim trail, the library and gym hall.

2. How many incidents happened to which the duty of candour applies?

In the last year, there has been no incidents to which the duty of candour applied. These are where types of incident have happened which are unintended or unexpected, and do not relate directly to the natural course of someone's illness or underlying condition.

Type of unexpected or unintended incident	Number of times this happened
Someone has died	0
Someone has permanently less bodily, sensory, motor, physiologic or intellectual functions	0
Someone's treatment has increased because of harm	0
The structure of someone's body changed because of harm	0
Someone's sensory, motor or intellectual functions is impaired for 28 days or more	0

Someone experienced pain or psychological harm for 28 days or more	0
A person needed health treatment in order to prevent them dying	0

3. To what extent did Denend Nursery follow the duty of candour procedure?

We assessed all notifications to the Care Inspectorate to check whether they triggered the duty of candour, following the duty of candour procedure.

4. Information about our policies and procedures

Where something has happened that triggers the duty of candour, our staff report this to the Head Teacher and Principal Teacher who have responsibility for ensuring that the duty of candour procedure is followed. The Head Teacher or the Principal Teacher records the incident and reports as necessary to the Care Inspectorate. When an incident has happened, a learning review will take place. This allows everyone involved to review what happened and identify changes for the future. We know that serious mistakes can be distressing for staff as well as people who use care and their families. Where staff members, parents or children are affected by the duty of candour, we will endeavour to support as necessary.

5. What has changed as a result?

No changes have been necessary.

6. Other information

Duty of candour has supported us to ensure that we have policies and procedures in place to protect all our children. It has helped us to remember that people in our care have the right to know when things go badly, as well as when they go well. As required, we have submitted this report to the Care Inspectorate and made a copy available for parents and partners on our website.

If you would like more information about our nursery, please contact us:

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