

Balmerino Primary School and Nursery Class
Parental Survey September 2021

Thank you to all parents who took part in the survey. We had a response from just over half of the number of families in the school.

Questions about the start of the school year in August 2021

All parents responding agreed with the statement: I knew the arrangements for drop-off and pick up before term began.

In response to the statement: 'My child has talked positively about school since the new term began', Most parents responding (80%) reported that this is always true or sometimes true and their child does not speak negatively about school. Less than half of parents responding (20%) reported their child sometimes speaks positively and sometimes speaks negatively. No parent reported that their child tends to exclusively speak negatively about school or not at all. Where parents identified themselves and have said their child sometimes speaks negatively about school, I have contacted them to see if we can help.

Almost all parents responding (96%) agreed with the statement: 'I understand the mitigations in place to prevent any potential spread of Covid-19 in school'.

32% of parents completing the survey have a child who is new to Nursery, has just moved into P1 or who has recently started at the school. Of these, most (88%) agreed with the question: 'Did you receive all the information you needed prior to your child starting in their new setting?' All agreed with 'Has the school supported your child to settle into their new setting?'

64% of parents completing the survey have a child in P3-7. All agreed school communicated well over the unavoidable staffing changes at the start of term.

Almost all P1-7 parents completing the form (94%) agreed with: 'I have received the right information to support my child to complete their homework.'

There were no common themes within the comments.

Questions about Communication

80% of the parents responding have visited the new school website. The comments left were positive though a few parents commented they would like more photos to be included.



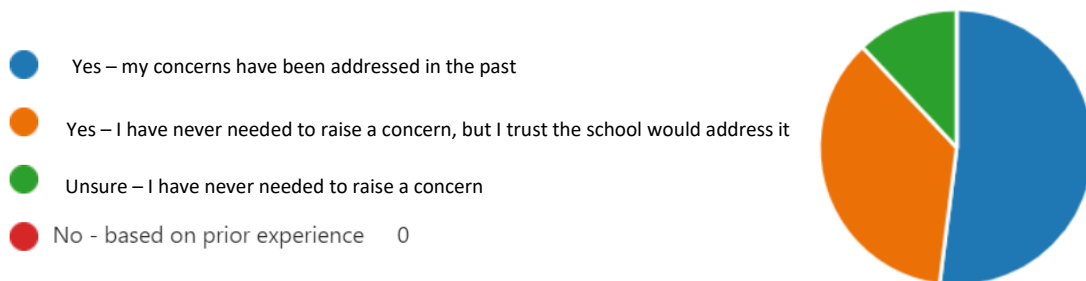
Almost all (96%) agreed with: 'Our weekly information is now sent to you via a link to the website. Do you find this user-friendly and easy to navigate?' 4% reported that they don't click the link to read the information.

Most of the parents responding (92%) find Seesaw to be user-friendly and easy to navigate? A few (4%) don't and another 4% report they don't know Seesaw very well yet.

All parents completing the survey agreed with: 'If I had a concern, I would know who to contact.'

No parent reported that a past concern had not been dealt with:

If I raised a concern, I am confident the school would address it.



The comments left about communication were positive.

Questions about the Summary of Standards and Quality Report and School Improvement Plan

Most parents responding (76%) had read the Summary. All of them reported it is readable and understandable and reflects their family's experience of the school. No comments were left about the Summary.

Across the whole survey, there were no reportable common themes amongst the comments but please know I have taken time to read them all and take your feedback on board. Some of the comments left were not directly related to the themes of the survey and would be best addressed through a conversation with individual parents than through public feedback. Where parents identified themselves and left a comment which I felt could usefully be discussed, I have contacted them. If you left a comment anonymously or if I haven't contacted you to discuss your comment and you would like to speak to me about it, please don't hesitate to be in touch. It is always helpful to talk.

Kind regards
Lucy Jess

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