**CONTACTING CHILDREN AND FAMILIES SOCIAL WORK SERVICES – V8 AUGUST 2022**

**ALL SOCIAL WORK TEAMS can be contacted through the Council’s Contact Centre – (01324) 506070**

The West Locality (Denny and Stenhousemuir teams) are based at Carronbank House in Denny, East locality, (Grangemouth and Boness teams), are working from the Hub in Grangemouth and our Central Locality, (Brockville and Camelon teams) are based in the Camelon Social Work office.

Our Initial Response Team (IRT), which is the single point of contact for all new referrals to the service, are based within Sealock House in Grangemouth. This team have responsibility for all NEW REFERRALS or CLOSED cases.

If the child has an allocated social worker or is a pending case to one of the locality teams, then any calls/referrals in relation to the child will be directed by the Contact Centre to the relevant locality team.

If the allocated social worker is unavailable, or the case is pending allocation to the locality team, there will be a social worker available daily providing a duty worker role in each team. The telephone numbers for each of the locality duty workers are: -

**East Locality**

Grangemouth & Boness Teams – 01324 501193

**Central Locality**

Brockville & Camelon Teams – 01324 506460

**West Locality**

Stenhousemuir and Denny Teams - 01324 504144

**(These numbers should only be used when the allocated social worker is unavailable and the call cannot wait, or the case is pending allocation so there in not a named social worker assigned to the case.**

If you are unable to make contact with the allocated social worker and the call does not need an immediate child protection response, a message can be left requesting a call back. If the call is important and a response is required that day, the duty worker can be contacted and/or an e mail can be sent to the duty e mail box detailed below. These mailboxes are screened daily.

**If the referral requires an urgent child protection response, then please call the allocated worker or duty worker. If you are unable to contact any of them, contact the Senior Worker and/or Team Manager - mobile numbers and e mail addresses are detailed below. Please do not e mail child protection referrals without having a telephone discussion first.**

**Contact Information for Locality Teams**

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| **East Locality (Bo’ness Team)** | | |
| **Team Manager** Karen Whinnery  07483943706  [karen.whinnery@falkirk.gov.uk](mailto:karen.whinnery@falkirk.gov.uk) | **Senior** Craig McNulty  07793721564  [Craig.mcnulty@falkirk.gov.uk](mailto:Craig.mcnulty@falkirk.gov.uk) | EastLocalityCFDuty@falkirk.gov.uk |
| **East Locality (Grangemouth Team)** | | |
| **Team Manager**  Michaela Porco  07739328528  [Michaela.porco@falkirk.gov.uk](mailto:Michaela.porco@falkirk.gov.uk) | **Senior**  Ashleigh Flanigan  07483412571  [Ashleigh.flanigan@falkirk.gov.uk](mailto:Ashleigh.flanigan@falkirk.gov.uk)  Part time – Mon – Thursday | [EastLocalityCFDuty@falkirk.gov.uk](mailto:EastLocalityCFDuty@falkirk.gov.uk) |
| **West Locality (Denny Team)** | | |
| **Team Manager**  **Emma Ferguson**  07793721525 [emma.ferguson@falkirk.gov.uk](mailto:emma.ferguson@falkirk.gov.uk) | **Senior**  Kim Watts  07739328510  [kimberly.watts@falkirk.gov.uk](mailto:kimberly.watts@falkirk.gov.uk) | WestLocalityCFduty@falkirk.gov.uk |
| **West Locality (Stenhousemuir Team)** | | |
| **Team Manager** Laura Dunabie 07834124122 [Laura.dunabie@falkirk.gov.uk](mailto:Laura.dunabie@falkirk.gov.uk) | **Senior** Lindsay Karwowski 07921942190  [Lindsay.karwowski@falkirk.gov.uk](mailto:Lindsay.karwowski@falkirk.gov.uk) | WestLocalityCFduty@falkirk.gov.uk |
| **Central Locality (Brockville Team)** | | |
| **Team Manager**  Zoe Buchanan 07483427445 [Zoe.buchanan@falkirk.gov.uk](mailto:Zoe.buchanan@falkirk.gov.uk) | **Senior** Donna Armstrong 07775617802 donna.armstrong@falkirk.gov.uk | [centrallocalitycfduty@falkirk.gov.uk](mailto:centrallocalitycfduty@falkirk.gov.uk) |
| **Central Locality (Camelon Team)** | | |
| **Team Manager**  Jane Stein, Mon – Thursday  07483144069  Lynda Burns – Friday  [jane.stein@falkirk.gov.uk](mailto:jane.stein@falkirk.gov.uk) | **Senior** Lynda Burns 07483424619 Lynda.burns@falkirk.gov.uk | [centrallocalitycfduty@falkirk.gov.uk](mailto:centrallocalitycfduty@falkirk.gov.uk) |
| **Children With Disability Team (Camelon)** | | |
| **Team Manager**  Anne Jarvie 07739328419. [anne.jarvie@falkirk.gov.uk](mailto:anne.jarvie@falkirk.gov.uk) | **Senior** Philomena Bain 07739328414 [philomena.bain@falkirk.gov.uk](mailto:philomena.bain@falkirk.gov.uk) | cwdtduty@falkirk.gov.uk |
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| **Initial Response Team** | | |
| **Team Manager**  Leanne Wilson  07483904543  Leanne.Wilson@falkirk.gov.uk | **Senior** Lee Allan 07872820057 [Lee.allan@falkirk.gov.uk](mailto:Lee.allan@falkirk.gov.uk)  Jeanette McKellar  07803898190  Jeanette.mckellar@falkirk.gov.uk | [irt@falkirk.gov.uk](mailto:irt@falkirk.gov.uk) |

Gayle Mcintyre

Service Manager, Localities

9/8/22