**CONTACTING CHILDREN AND FAMILIES SOCIAL WORK SERVICES – V8 AUGUST 2022**

**ALL SOCIAL WORK TEAMS can be contacted through the Council’s Contact Centre – (01324) 506070**

 The West Locality (Denny and Stenhousemuir teams) are based at Carronbank House in Denny, East locality, (Grangemouth and Boness teams), are working from the Hub in Grangemouth and our Central Locality, (Brockville and Camelon teams) are based in the Camelon Social Work office.

Our Initial Response Team (IRT), which is the single point of contact for all new referrals to the service, are based within Sealock House in Grangemouth. This team have responsibility for all NEW REFERRALS or CLOSED cases.

If the child has an allocated social worker or is a pending case to one of the locality teams, then any calls/referrals in relation to the child will be directed by the Contact Centre to the relevant locality team.

If the allocated social worker is unavailable, or the case is pending allocation to the locality team, there will be a social worker available daily providing a duty worker role in each team. The telephone numbers for each of the locality duty workers are: -

**East Locality**

Grangemouth & Boness Teams – 01324 501193

**Central Locality**

Brockville & Camelon Teams – 01324 506460

**West Locality**

Stenhousemuir and Denny Teams - 01324 504144

**(These numbers should only be used when the allocated social worker is unavailable and the call cannot wait, or the case is pending allocation so there in not a named social worker assigned to the case.**

If you are unable to make contact with the allocated social worker and the call does not need an immediate child protection response, a message can be left requesting a call back. If the call is important and a response is required that day, the duty worker can be contacted and/or an e mail can be sent to the duty e mail box detailed below. These mailboxes are screened daily.

 **If the referral requires an urgent child protection response, then please call the allocated worker or duty worker. If you are unable to contact any of them, contact the Senior Worker and/or Team Manager - mobile numbers and e mail addresses are detailed below. Please do not e mail child protection referrals without having a telephone discussion first.**

**Contact Information for Locality Teams**

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| **East Locality (Bo’ness Team)** |
| **Team Manager**Karen Whinnery07483943706karen.whinnery@falkirk.gov.uk | **Senior**Craig McNulty07793721564Craig.mcnulty@falkirk.gov.uk | EastLocalityCFDuty@falkirk.gov.uk |
| **East Locality (Grangemouth Team)** |
| **Team Manager** Michaela Porco07739328528Michaela.porco@falkirk.gov.uk | **Senior**Ashleigh Flanigan07483412571Ashleigh.flanigan@falkirk.gov.ukPart time – Mon – Thursday | EastLocalityCFDuty@falkirk.gov.uk |
| **West Locality (Denny Team)** |
| **Team Manager** **Emma Ferguson**07793721525emma.ferguson@falkirk.gov.uk | **Senior**Kim Watts07739328510kimberly.watts@falkirk.gov.uk  | WestLocalityCFduty@falkirk.gov.uk |
| **West Locality (Stenhousemuir Team)** |
| **Team Manager**Laura Dunabie07834124122Laura.dunabie@falkirk.gov.uk | **Senior**Lindsay Karwowski07921942190 Lindsay.karwowski@falkirk.gov.uk |  WestLocalityCFduty@falkirk.gov.uk |
| **Central Locality (Brockville Team)** |
| **Team Manager** Zoe Buchanan07483427445Zoe.buchanan@falkirk.gov.uk | **Senior**Donna Armstrong07775617802donna.armstrong@falkirk.gov.uk |  centrallocalitycfduty@falkirk.gov.uk |
| **Central Locality (Camelon Team)** |
| **Team Manager**Jane Stein, Mon – Thursday07483144069Lynda Burns – Fridayjane.stein@falkirk.gov.uk | **Senior**Lynda Burns07483424619Lynda.burns@falkirk.gov.uk |  centrallocalitycfduty@falkirk.gov.uk |
| **Children With Disability Team (Camelon)** |
| **Team Manager**Anne Jarvie07739328419.anne.jarvie@falkirk.gov.uk | **Senior**Philomena Bain07739328414philomena.bain@falkirk.gov.uk | cwdtduty@falkirk.gov.uk |
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| **Initial Response Team** |
| **Team Manager** Leanne Wilson07483904543Leanne.Wilson@falkirk.gov.uk | **Senior**Lee Allan07872820057Lee.allan@falkirk.gov.ukJeanette McKellar07803898190Jeanette.mckellar@falkirk.gov.uk | irt@falkirk.gov.uk |

Gayle Mcintyre

Service Manager, Localities

9/8/22