

HEALTHIER MINDS EAST RENFREWSHIRE COUNCIL

A Community Approach to Supporting Bereavement, Loss and Grief



Guidance for Secondary Staff

East Renfrewshire Educational Psychology Service



Contents

This guidance is for the use of Secondary School staff who are supporting children and families who have experienced a loss or bereavement. It is adapted from the Healthier Minds: A Community Approach to Supporting Bereavement, Loss and Grief. Guidance for Educational Establishments. For further detailed information, this document and other supporting resources can be found at <u>https://blogs.glowscotland.org.uk/er/meetinglearnerneeds/support-for-health-and-</u> wellbeing/support-for-bereavement-and-loss/

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Role of Secondary School Staff in Supporting Young People and Families

A young person's school provides a safe place to engage with, create, discuss and explore feelings of loss but staff may be reluctant to engage in these conversations due to a lack of confidence. They may be concerned about making the situation worse or saying the wrong thing.

The following principles should be embedded in practice to aid the thinking of staff when supporting bereaved young people:

Normality

For the majority of young people suffering a significant change in their life, the routines of school can give a sense of normality. The familiarity of attending school with familiar people offers a sense of security, continuity and reassurance. It is good to maintain routines and structure but allow for flexibility.

Relief from Grief

School can provide relief from a tense and emotionally charged atmosphere at home. They may feel overwhelmed by the grief expressed by family members. There may be a constant stream of visitors expressing their own grief which young people can find difficult to cope with.

An Outlet for Grief

When a family member has died, young people can try to protect other family members by hiding their own grief and pretending to cope. School is often seen as somewhere safe to express this grief. Family members struggling to deal with their own grief can find it difficult to support their young person's grief. For a young person who wishes to, school staff can provide an opportunity to talk about what has happened with a familiar and trusted adult in relative peace and calm. It is important that young people are encouraged to express their grief in a way that suits them, whether talking or using more creative means.

Nurture and Connection

Young people often worry about the health of other close adults, friends and also their own mortality after a bereavement. A close attachment with at least one adult will reduce the impact of a loss or bereavement. It is normal for young people to have a more adult understanding and feelings around loss and death but not necessarily the emotional maturity or coping skills to manage strong feelings so the support of a close adult who can listen, validate, normalise, reassure and offer physical comfort is important.

Remember:

Answer questions as honestly as you can.

Use clear language such as 'dead' 'death' 'dying' and avoid euphemisms such as 'passed away' or 'gone to sleep'.

The Opportunity to be a Young Person

Young people often take on more adult responsibilities in the house so school offers the chance to socialise, laugh and learn without feeling guilty. Evidence suggests that play allows a young person to express, understand and process emotions and is, therefore, a vital activity for bereaved young people to help them cope with loss (Saracho and Spodek, 1995).

Developing Resilience

Create opportunities to discuss issues surrounding loss, bereavement and grief. While it is not possible to fully prepare young people for death and the impact that bereavement can have, young people can develop resilience and coping strategies through activities and discussions. You will find example lesson plans in the appendix. It will be useful to have a selection of resources on the subject of loss and death available. Books, film clips and discussing personal experiences are all effective ways to gently introduce the concept of loss.

e.g. Death of a parent

Planning Additional Support

The additional support that a young person will need in school will vary and change over time and should be discussed with the parents/carers and, where possible, with the young person. Some young people will prefer to have no adaptations made and will wish to return to their normal routine. This, however, may change over time so staff should be alert and responsive to any indications, however subtle, that the young person is struggling. The following supports should be considered:

- Discuss with the family and, if possible, the young person what information they want shared with young people in the class/school, how they want this to be shared and how comfortable the young person is discussing the loss with others.
- Break cards young people often feel embarrassed about showing their emotions and do not want to cry in front of their peers, by offering time away from the class, the young person may feel more comfortable to express their grief.
- Access to a consistent, quiet space with preferred, comforting activities when a break is required.
- Regular check-ins and support from an identified member of staff this could take a variety of forms and should be directed by the needs and wishes of the young person or young person.
- Transition objects a young person who is concerned about the safety of surviving family members may benefit from bringing a special object from home, a drawing, message or photograph.
- Clarity of routines and schedules individual timetables, preparing for transitions, visual timers and clarifying finish times can help to reduce stress.
- Explaining loss depending on the young person's age and ability he/she may need additional support to understand the loss using social stories, story books, video clips (examples are provided in this guidance)
- Adapted timetable the young person may benefit from planned breaks on a temporary basis.
- Modified expectations regarding academic progress a young person who has experienced loss may also struggle with focus and attention, motivation and energy all of which could affect their presentation at school. This may not be apparent straight away.
- Reduced homework home life may be more chaotic or disrupted than usual so reducing pressure on completing homework temporarily can relieve a potential source of stress.
- Peer support from a friend or an older pupil to reduce social isolation. This would need to be carefully planned, agreed in advance by all parties and support considered for the peer supporter.
- Young Person Focused Assessment as with any additional support need, what the young person requires following a loss will depend on ongoing contextualised assessment of how the young person presents and close collaboration with those who know the young person best.

Home-School Communication

Systems should be in place to keep in contact with family members. Discuss plans for returning to school and keep in touch about progress and supports. Grieving young people can present differently across settings. Good communication will ensure a more realistic picture of how the young person is coping is shared and planned for. Discuss with the parents/carers what the young person knows about the death so that both settings can provide consistent information and answers to the young person's questions.

Supporting Parents

Parents will often seek support and reassurance from school staff in terms of how their child is managing but may also seek support for their own grief. In these situations accept that you can't fix the situation or make the person feel better but you can listen.

Taking Care of Yourself

Talking to a young person about loss or the death of someone close may be one of the hardest things a teacher will ever have to do. It may produce painful emotions and memories and SMTs must ensure there are formal and informal systems in place to support staff who are providing this support to young people and families.

Administrative Considerations

Ensure the names and contact details of the deceased person are removed to avoid any accidental correspondence. Special events for example, birthdays, Christmas, Mother's and Father's Day may be particularly difficult so it is important staff are made aware of the loss even many years after. Pass on information at times of transition to ensure future staff members are aware of the circumstances and can provide further supports as necessary. Remember to practice Active Listening:

Do's

- Find a private space to talk
- Present an open body stance and non-verbal signals to demonstrate you are listening
- Listen in an accepting, non-judgemental way
- Echo and reflect back what has been said
- Validate feelings
- I Tolerate silences
- Offer reassurances about the normality of grief reactions
- Answer questions honestly
- Encourage parents to talk to their young people about the death

"I'm so sorry to hear about the death of your mum" "It must have been so hard for you"

"I can imagine what a shock it would have been"

"It sounds like you have had trouble sleeping since it happened" "It's normal for her to be angry. It might help if you can all talk about him when you're ready"

Avoid

- Solutions unless specifically asked for
- Using comments like "I know how you are feeling" (even if you have experienced a similar loss)

How Secondary Aged Young people Understand and Experience Death

Please also refer to the Guidance for Primary Staff for information pertaining to younger children.

This is a crucial stage in the development of identity when young people are developing their own ideas about who they are and what is important to them in their lives. They are more aware of their future. Death may cause them to reflect on the meaning and purpose of life, or they may not want to reflect, and hide their feelings. As adults our job is to let them know that we are there if they need to talk, or that we can find someone else to help if necessary. Although the grieving process at this age is much like adults, teenagers are still developing emotionally. Teenagers are much more aware of the finality of death and will feel the personal impact deeply. Teenagers can reflect on the longer term impact of their loss; that future milestones will not be shared with the person who has died. Relationships with others are becoming increasingly important, and any loss can lead to feelings of anger or severe distress. Older children may take on caring roles within the family which can remove the opportunity to grieve. A loss of confidence may result from bereavement and it is important to support the young person to build resilience and remember the positive aspects of their life.

Key Points - Adolescents

- I have an adult understanding of the concept of death, but do not have the experiences, coping skills or behaviour of an adult
- may 'act out' in anger or show impulsive or reckless behaviours, such as substance misuse or fighting in school
- may experience a wide range of emotions, but not know how to handle them or feel comfortable expressing them
- the reality of death contradicts a teenager's view of himself or herself as invincible, and teenagers may question their faith or their understanding of the world
- developmental issues of independence and separation from parents can interfere with the ability to receive support from adult family members
- coping strategies may create tension with family members, as adolescents may cope by spending more time with friends or by withdrawing from the family to be alone
- boys, particularly in teenage years, are likely to experience academic difficulties in the early months following parental death

Ways for Young people to Remember

Finding ways to remember isn't only important after a death. Any loss for example moving house, parents separating or a friend moving away can be helped by finding creative ways to remember and cherish.

Memory Book, Box or Jar

Use a book, box or jar as a record and reminder. It could also be used more generally to highlight significant moments. The young person might choose mementos which show:

- happy events or occasions
- messages and memories
- Interpretation in the second secon
- I possessions

This record can then be used to demonstrate the role of the person had in the young person's life. This role will also be seen in a more general context of life progression as items can be added over time.

Planting Trees or Plants

Planting a tree or plant can be a good way of remembering the person who has died and provides a focal point for commemorating the life and death of the person.

Be Creative – artwork, photography, crafts, baking, poetry, songs, writing

Making something in memory of someone special or making it for that person helps us to feel connected to them and provides the bereaved person with something to treasure in the future. Everyone will find comfort in different mediums so explore which ones suit the young person best.

Diary

Putting thoughts and feelings into words can be a therapeutic way of releasing some of the pain of the loss. It can be helpful to look back on.

Online Memorials

Create an online space for people to come together to share memories, photos and stories e.g. on Facebook or specialist sites such as Much Loved. <u>https://www.muchloved.com/</u>

Exploring the Themes of Loss and Death Example Lesson Plans Second Level

My Special People Activity

Instead of activities focused around Mother's and Father's Day, activities considering who is important in our lives, who looks after us and how, and how families can look different is a more inclusive and sensitive way of encouraging discussion about family diversity, loss and change. <u>Always be mindful of young people in your class for whom family could be an upsetting topic and consider preparing them beforehand or discuss what might help the young person participate.</u>

Lesson Aims

To celebrate family and diversity in families

Objectives – Pupils will:

- think about who is special in their life, who looks after them, their qualities and what they do to look after them
- understand that all families look different
- have fun producing creative ways of representing and thinking about their family
- have a greater awareness that some young people find it difficult to discuss their family because of death or separation

Introduce the session by explaining to the young people that they are going to think about who at home is special to them. Use your own personal examples to describe or create a picture of this person(s).

Which words would they use to describe him? Why is that person special? What does he/she do for them?

Explain that all families look different – mums/dad, step parents, step siblings, only young person, mums/mums, dads/dads, pets.

Explain that there are lots of different reasons for this but, in some families, it is because of a death or parents separating. Discuss some of the emotions that people might feel if they have lost someone special to them and things that might help them.

Get creative - encourage the young people to draw a picture of their family, a family member or pet, write a story or poem, make a thank you card for someone special, make a timetable of their best family day, draw a picture of a memory etc

Try to end this activity with something happy – a nice book about memories (see recommended resources), a favourite book or video clip, physical activity, a game or interactive song. Check in with any young person who may be vulnerable around this activity.

Creating Memories

Resources:

Photos, paper, paints, paper mâché, art materials of your choice

Introduction

Begin by asking the class to think about people, animals, places or things they miss. This may be because someone has died, moved away, because of the COVID 19 pandemic or a holiday destination they haven't been to again. Allow pupils to offer examples but reassure the group they don't need to talk about anything they don't want to. Share your own example first – it might help to have your own visuals; photos to help you share your story. Encourage discussion about some of the emotions people might feel when they think about things they miss – happy, sad, angry and that all emotions are ok.

Main Activity:

Encourage the young people to create something to remember. This could be a poster, jar, box, story, diary entry, picture, powerpoint, bunting. They might want to bring in things from home - photos, models, poems, objects etc.

Plenary:

Spend some time looking at each creation encouraging each pupil to share the story of their creation if they want to. Ask the pupils to think about how it felt to create these memories and to share them with others. Discuss how it can be helpful for some people. Discuss other ways that might help people who are missing someone or something.

What Does Dead Mean?

Materials Needed:

Leaves, plants, insects, pictures of live things e.g. animals.

Introduction:

Ask young people what they think the word 'dead' means. It might be helpful to read a story or watch a clip around the subject of death prior to this. See recommended resources.

These animated movie clips all feature the death of a character. They are likely to be familiar to the young people but be mindful of young people for whom the clips could be upsetting.

Moana's grandmother dies

Inside Out Bing Bong dies

Lion King Mufasa dies

Death of a parent - features teenagers talking about losing a parent

You may like to ask if any of the young people have ever had a pet that has died. If so, get them to share their stories... maybe write the name of all the pets that have died up on the board.

Main Activity:

Display an object, for example an old dead leaf from a plant or a tree. Pass it round and ask young people to think of some words that they could use to describe it. Repeat this exercise for some dead insects; again asking young people to say how they know it is dead, and what it feels like.

Now bring out a live plant. What are the differences between this and the dead leaf? What do the young people notice? After doing this, look at pictures of live animals. Make a list of all the characteristics of something that is alive, and something that is dead. This may also be a good opportunity to bring into discussion different parts of the body such as the heart and the brain. What do they do? How might someone die if there is a problem with these organs?

It is important that young people begin to hear that once something or someone is dead, they or it can't come back to life. Also, that when someone has died, they no longer have any feelings. They may worry that a person who has been buried gets cold, or that if a family member is cremated, it will really hurt them.

Third Level

The Language of Death and Grief

Aim

To get pupils used to discussing death in an open way and to explore why our society has difficulty using the "real" words such as death and dying.

Pupils will

- sexplore the word 'death' and the many euphemisms used.
- think about what the word means to themselves and to others.
- sonsider why it is difficult to use the 'real' words.
- **I** consider the origins of these words and phrases.
- design and produce a condolence card (extension work).

Resources

- A selection of condolence cards and/or death notices from a newspaper.
- Paper and pens

The Language of Death

- 1. Explore as a group the many words and phrases used rather than the actual words of dead, dying and deceased. Have on display the selection of condolence cards, and/or death notices.
- 2. Research and note down as many words and phrases
- 3. Discuss why we have developed such terms and why different words or phrases are preferred over dead, death. Why are they helpful, why might they not be helpful?
- Allow pupils if they wish to offer their own experiences of death and feelings associated with the death. Validate and normalise their feelings and experiences and that everyone will react differently – there is no single best way to grieve.
- 5. Discuss the kinds of things people can do when they are grieving which might help.

Cultures and Customs

Adapted from Winston's Wish

© Winston's Wish

Resources

Textbooks, internet access, paper, pens and pencils.

Introduction:

When a death occurs within a school community it may be the first experience of death for many pupils. In multi-ethnic areas it will also highlight the different cultural and religious practices that exist around the world. This may lead to many questions from pupils. Begin by asking pupils to share any experiences they have had of funerals and customs surrounding burial and remembrance. Also ask if they are aware of any other practices around the world.

Main Activity:

Split the class into groups and assign each group to a different religion, culture, custom or country. Ask them to research what followers of that religion/culture/ custom/nationality believe about death, the afterlife and the way in which they conduct a funeral and the grieving period. Information can be presented in a number of ways and presented to the rest of the class.

Pupils should be aware of the various faiths and beliefs held by members of the class and understand how they might help an individual who holds those beliefs.

Plenary:

It is important that students are aware of the many different practices, beliefs and customs that exist around the world, and that they grow to become tolerant of each of them. They should also begin to understand the reasons for these practices and realise how they might aid a grieving family.

Illness and The Body

Adapted from Winston's Wish

© Winston's Wish

Resources:

Access to internet, large sheets of paper, pens and pencils. (Further resources optional): Medical dictionary. Models of parts of the body.

Introduction:

This task is especially pertinent after someone within the school has died from an illness. Even increasingly common illnesses still leave us with many questions. Ask the class what they know about the illness: for example, cancer. What causes it? What does a cancer cell actually do? How does it spread? What treatment is available and how does it work? Is it possible to prevent the illness? Help the students to realise that although we often know what the illness is called we often don't know much more.

Main Activity:

Split the class into groups and task them with putting together a presentation about a certain aspect of the illness. You may wish to give each group areas to cover. For instance: what is Leukaemia? How can it be treated? How could it kill someone? What is being done to prevent it, and by whom? Allow the students to use the internet and medical encyclopaedias to find out the answers to some of these questions. Ask them to report back in groups, presenting their findings. They could present a poster, a leaflet, a PowerPoint presentation, or use models of different parts of the body in order to help them.

Plenary:

Begin the plenary by reminding the pupils of the reason for their research today. It is a tough thing to research a medical condition that was responsible for a death. Ensure that all the pupils are ok; they may have found this session hard. Point out that there is much that we still don't know about the human body, but that doctors and scientists have made huge advances over the years. Affirm that pupils will probably still have many questions that have not been answered today - maybe they will be in the future.

Suggested Resources: Secondary

Lesson Plans, Ideas and Activities

Supporting Young People	A complete 12 session teaching programme
Coping with Grief, Loss and Death	designed to be delivered to whole classes or groups of students age 11-18. The aim is to enable them to understand about loss, grief and death but also to promote emotional
Weymont and Rae	health and literacy. Information on Loss and
Amazon ISBN 13: 9781412913126	Grief, facilitator notes and copiable activities included.
Childhood Bereavement – Developing the Curriculum and Pastoral Support Job and Francis Amazon ISBN 13: 978 - 1904787143	Using case studies and drawing on best practice, this resource aims to help those working in schools address bereavement from a pastoral and educational perspective. It provides lesson ideas for how to implement in the curriculum.
A Teacher's Handbook of Death	Offers ideas for including death and
Jackson and Colwell	bereavement in the curriculum, factual and informative around rituals and processes
Amazon ISBN 13: 978 - 1843100157.	associated with death and dying.
DVDC	
DVDS	
	Looks at the ways children and young people respond to grief, and what the adults around them can do to help. Offere practical advice to
Grief in the Family Leeds Animation Workshop	respond to grief, and what the adults around them can do to help. Offers practical advice to parents who need to learn how to find support
Grief in the Family	respond to grief, and what the adults around them can do to help. Offers practical advice to
<i>Grief in the Family</i> Leeds Animation Workshop	respond to grief, and what the adults around them can do to help. Offers practical advice to parents who need to learn how to find support for themselves, while helping their children to express their feelings and handle confusing emotions. Designed as a resource for those working with families and bereaved children. It raises awareness and facilitates discussion in parenting education classes, training courses or schools. It is also suitable for viewing at

https://www.leedsanimation.org.uk/films/	them. It can be used with parents and with groups to raise awareness or start a discussion. There is a free downloadable training package based on this film.
	A group of teenagers discuss the support they
A death in the lives of	needed to help them cope with bereavement. Includes a section about what was, and what
Childhood Bereavement Network	was not, helpful at school. Can be used to facilitate training and discussion and is
https://www.ncb.org.uk/product/194	accompanied by a leaflet.
It Will Be Ok	Young people have made this 15 minute film to help others in identifying emotions and behaviour which they may experience after a bereavement. The film aims to provide support to other bereaved children and young people
Childhood Bereavement Network	by emphasising that they are not alone and that
https://www.ncb.org.uk/product/220	their feelings are normal. Suitable for bereaved children and young people to use in a supported environment. It is also a useful resource for the practitioners, parents and carers supporting them.

Books for use with Bereaved Children and Young People

Finding a Way Through When	A workbook by young people who have
Someone Close has Died	experienced the death of someone close. They
	offer advice based on their own experiences.
	The activities encourage young people to
Mood & Whittaker	express their feelings and responses.
Amazon	
ISBN 978-1853029202.	
10DN 370-1033023202.	
Grief Encounter	A workbook to encourage conversations
Shelley Gilbert	between adults and bereaved children. Hands
Shelley Subert	on, user friendly, with many ideas to encourage
Amazon ISBN 978-0954843403	communication and provide support.
Fiction Books	

A Monster Calls	Book and major film about love, loss and hope.	
Jim Ness Amazon ISBN 978-1406336511	Conor has the same dream every night, ever since his mother first fell ill, ever since she started the treatments that don't quite seem to be working. But tonight is different. Tonight, when he wakes, there's a visitor at his window. It's ancient, elemental, a force of nature. And it wants the most dangerous thing of all from Conor. It wants the truth. Tale of mischief, healing and above all, the courage it takes to survive.	
Flamingo Dream	In this bright and colourful book, a young boy	
Donna Jo Napoli Amazon ISBN 13: 978-0688167967	tells the story of his Dad who is seriously ill and dies soon after a trip to Florida to see the place where he grew up. A sensitive but honest book which emphasises the importance of memories.	
The Lost Boys Appreciation Society	Teenage life is difficult enough for Gary and	
Alan Gibbons	John, but when their Mum dies in a car	
Amazon ISBN 13:978-3425048512	accident, things get steadily worse. John struggles to keep the peace as Gary goes off the rails. With exams looming and his Dad	
	going out on dates, things become unbearable for John. A gripping book exploring relationships and how different people react to life events.	
Before I Die	With only months left to live, 16-yearold Tessa	
Jenny Downham	makes a list of things she must experience: sex, petty crime, fame, drugs and true love.	
Amazon ISBN 13:978-1849920452	Downham's wrenching work features a girl desperate for a few thrilling moments before leukaemia takes her away.	
Two Weeks with the Queen	Twelve-year-old Colin, an Australian boy, is	
Morris Gleitzman	sent to stay with relatives in England when his brother becomes ill with cancer. He is	
Amazon ISBN 13:978-0141303000.	determined to find a way of curing his brothe which leads him into all sorts of adventures including trying to visit the Queen! Colin finds friend in an older man named Ted who helps him express his feelings and understand wha he has to do.	
Vicky Angel	When Jade's best friend Vicky is run over by a	
Jacqueline Wilson	car and dies in hospital everyone at home and school starts treating her differently. 'Vicky Angel' then starts following Jade around,	

Amazon ISBN 13:978-0440865896.	distracting her and getting her into trouble. This moving but amusing story illustrates how hard it is to carry on with everyday life after a tragic accident.
<i>Ostrich Boys</i> Keith Gray Amazon ISBN 13: 9780099456575.	3 friends are about to embark on a remarkable journey. Stealing the urn containing the ashes of their best friend Ross, they set out from Cleethorpes on the east coast to travel the 261 miles to the tiny hamlet of Ross in Dumfries and Galloway. After a depressing and dispiriting funeral they feel taking Ross to Ross will be a fitting memorial for a 15 year-old boy who changed all their lives through his friendship.
<i>Ways to Live Forever</i> Sally Nichols Amazon ISBN 13: 978-1407105154.	If I grow up," 11-year-old Sam informs readers, "I'm going to be a scientist." He says "if" because he has acute lymphoblastic leukaemia and knows he probably won't. With the encouragement of his tutor, he starts to write a bit about himself, then more, until he is using his writing to sort out his death.

Craig's Story - Example of Good Practice in an East Renfrewshire Secondary School

The following illustrates the response of a school to a family dealing with the news and later death of a father with a life limiting illness. It highlights some of the stages and issues that may prove helpful in managing the impact of the death on your community or school setting.

Immediately following the news of the illness

- We took the initial lead from the parent who called in. They were understandably struggling with their own emotions but wished to maintain a consistent approach to their child's education. The parent expressed concerns over their child who was already anxious about their school workload. They wished staff to be informed of the family situation so that allowances could be made when things became harder for the family.
- Pupil support passed on the information to relevant teachers making them aware that if they have any concerns or see any changes to allow the pupil out of class or contact pupil support.
- The relevant DHT was also informed of the situation.
- Pupil Support met with the pupil and offered them support and gained a sense of how this news might impact on their emotional wellbeing and academic progress. The pupil was reassured that their mental health and welfare were the main concern and priority.

Continued support

- Pupil support continues to liaise with the family on a regular basis and met with the pupil regularly. The pupil had a couple of occasions where they felt overwhelmed with the demands of the year.
- Attendance became affected due to low mood.
- The pupil was discussed at the Joint Support Team and a subsequent referral to the Youth Counselling Service was made.
- A catch up tutorial period within the Support for Learning department was put into place to support the pupil following absences it was agreed to retain as much subject commitment as possible and this time will come from core PE and PSE. This is a reviewed measure based upon need.

Immediately following the news of the death

• Information was taken by the Pupil Support Teacher of the funeral arrangements and condolences given.

- Teachers were informed of death and time expectations of absence.
- Pupil support teacher and DHT attended funeral to represent school.
- Pupil support shared information with other Pupil Support staff in case other pupils were affected- either as friends of the bereaved or because they too have suffered a recent bereavement.

Medium Term – On the pupil's return to school

- A meeting was organised with DHT, parent or carer, pupil and pupil support staff to ensure safe and appropriate return to school and to plan for the pupil's additional support needs.
- Staff were informed of the pupil's return to school and that they would have a card allowing them to leave class if required.
- Catch up tutorials were arranged and monitored in collaboration with the pupil.
- The pupil's timetable was reduced from 8 Nat 5's to 7 and extra time was given to other qualification subjects.
- The pupil's pupil support teacher continues to be a point of contact and support for the family and pupil.