

The banner features the 'parentsportal.scot' logo in the top left and 'Beta FAQs' in the top right. The background is a photograph of a wooden desk with school supplies: a ruler, a pencil, and a white marker. The main heading reads 'Enabling and creating a digital relationship' with the subtitle 'Between parents, pupils and schools'. Below this are two buttons: 'Register' and 'Sign in'.

Enhance Engagement with Schools
Providing a link between parents and schools to allow parents to take a more informed view of their children's progress at school.

Communication Direct to Parents
Replaces the traditional school bag run and paper processes with direct digital communications via a single sign on approach.

Provides Convenience
Enabling parents to access information, update details and transact at a time that suits them.

Making things easier

[Feedback](#)



The registration page features the 'mygovscot myaccount' and 'parentsportal.scot' logos at the top. The background is a scenic landscape of rolling hills. Two registration options are presented in white boxes with blue buttons.

Register for mygovscot myaccount
Registration for a Parents Portal customer account uses the mygovscot 'myaccount' service. This is a secure and trusted service provided by the Scottish Government. This service securely verifies your account with Parents Portal.

REGISTER

WHAT IS MYACCOUNT?

Register for mygovscot myaccount with Yoti
If you already have a Yoti, you can use your Yoti to register for a myaccount. Yoti enables you to create an account with a higher verification level as you have already established your identity when creating your Yoti.

REGISTER USING YOTI LOGO

WHAT IS YOTI?

[Feedback](#)

Register for Account

INFORMATION BEFORE YOU BEGIN STEP 1 WHO YOU ARE STEP 2 WHERE YOU LIVE STEP 3 LOGIN DETAILS STEP 4 REVIEW YOUR DETAILS STEP 5 ADDITIONAL DETAILS ACKNOWLEDGEMENT CONFIRMATION OF ACCOUNT

Step 1: About You

Guidance Notes

- This information helps us verify your details and create an account that's unique to you.
- All fields marked with * are mandatory.

First Name *

Surname *

Email Address *

Confirm Email Address *

Gender *

Select Gender

Date of Birth *

Day

Month

Year

BACK

NEXT STEP

Feedback

Register for Account

INFORMATION BEFORE YOU BEGIN STEP 1 WHO YOU ARE STEP 2 WHERE YOU LIVE STEP 3 LOGIN DETAILS STEP 4 REVIEW YOUR DETAILS STEP 5 ADDITIONAL DETAILS ACKNOWLEDGEMENT CONFIRMATION OF ACCOUNT

Step 1: About You

Guidance Notes

- This information helps us verify your details and create an account that's unique to you.
- All fields marked with * are mandatory.

First name *

Paul

Surname *

Frank

Email Address *

paulfrankpptest@gmail.com

Confirm Email Address *

paulfrankpptest@gmail.com

Gender *

Male

Date of Birth *

1

January

1980

BACK

NEXT STEP

Feedback

Step 2 : Your address

Guidance Notes

- Enter your postcode and search for your address. Try searching using just the postcode and leaving the "house number or name" box blank, if you cannot find it first time, if you're unable to find your address, you can enter it manually.
- All fields marked with * are mandatory.

Do you live in Scotland? *

- Yes
 No

Search your Address

Postcode *

EH54 6AX

House number or name

FIND YOUR ADDRESS

Selected Address

Address

IHUB QUARRYWOOD COURT LIVINGSTON VILLAGE LIVINGSTON EH54 6AX



USE ADDRESS

SEARCH AGAIN

BACK

NEXT STEP

Feedback

Step 3 : Your Login Details

Guidance Notes

- Create your own username and password, which you will need to login to your myaccount after completing the registration process.
- All fields marked with * are mandatory.

Username

Choose a unique username for your account. Make it something memorable, or simply use your email address.

- Use my email address as my username

Password

Choose your own secure Password for your myaccount below

New Password*

Confirm Password*

- Show Characters

Password Hint:

- Password should have minimum 8 characters
 - Password should have at least one lower case (a-z)
 - Password should have at least one number (0-9)
 - Password should have at least one special character out of these acceptable characters: ! @ # % & * ^ _ { } | ~ ` ~ ` or a space
- A password may contain a space but this cannot be at the start or the end.

Please do not use any other special characters not included on this list, (for example, ~ ` ~ `) and also please make sure you don't accidentally leave a space at the beginning, or end of the password.

BACK

NEXT STEP

Feedback

Save password? X

Username

Password

Register for Account

- INFORMATION
BEFORE YOU BEGIN
- STEP 1
WHO YOU ARE
- STEP 2
WHERE YOU LIVE
- STEP 3
LOGIN DETAILS
- STEP 4
REVIEW YOUR DETAILS
- STEP 5
ADDITIONAL DETAILS
- ACKNOWLEDGEMENT
CONFIRMATION OF ACCOUNT

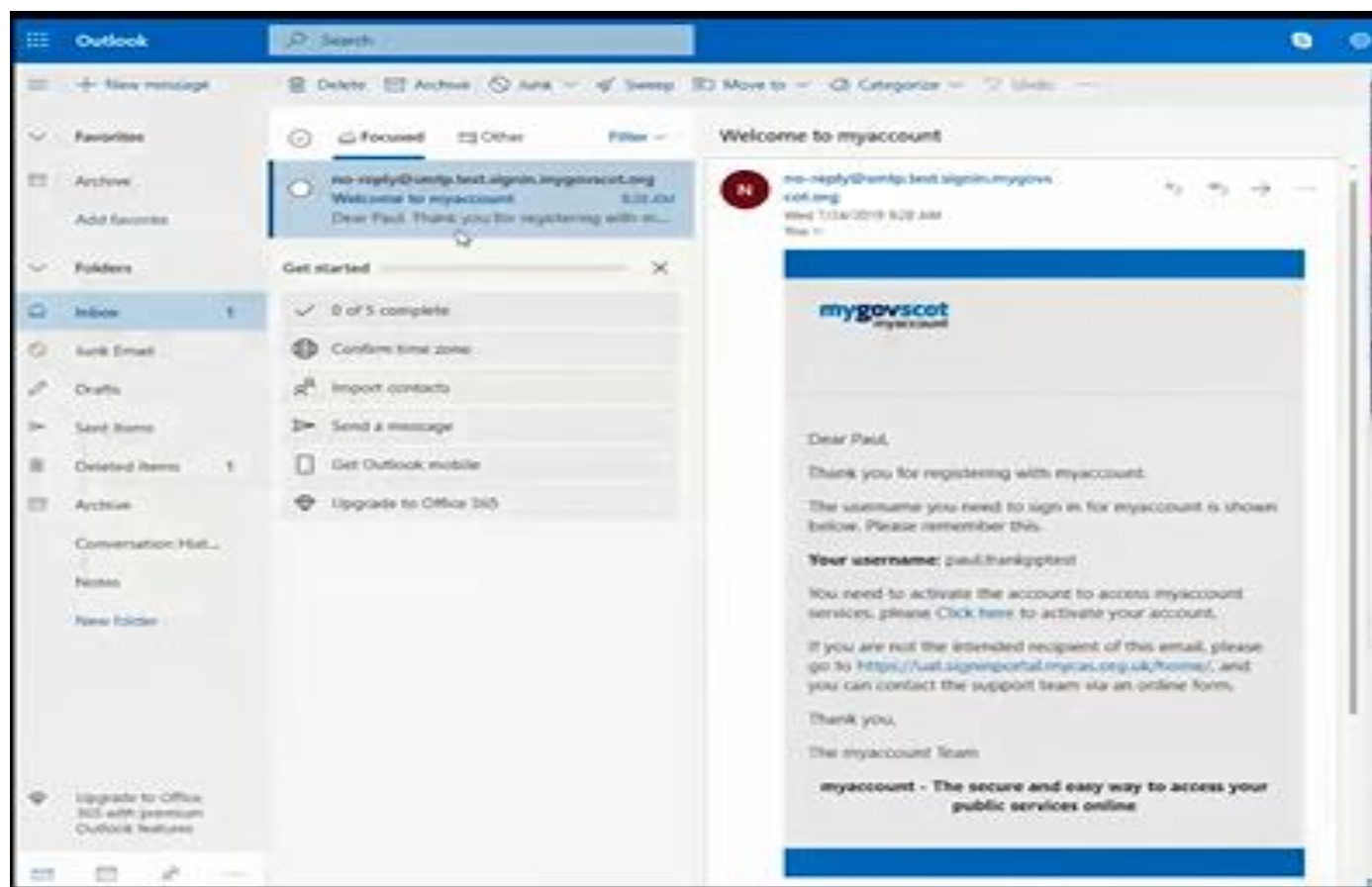
Step 5 : Additional Details

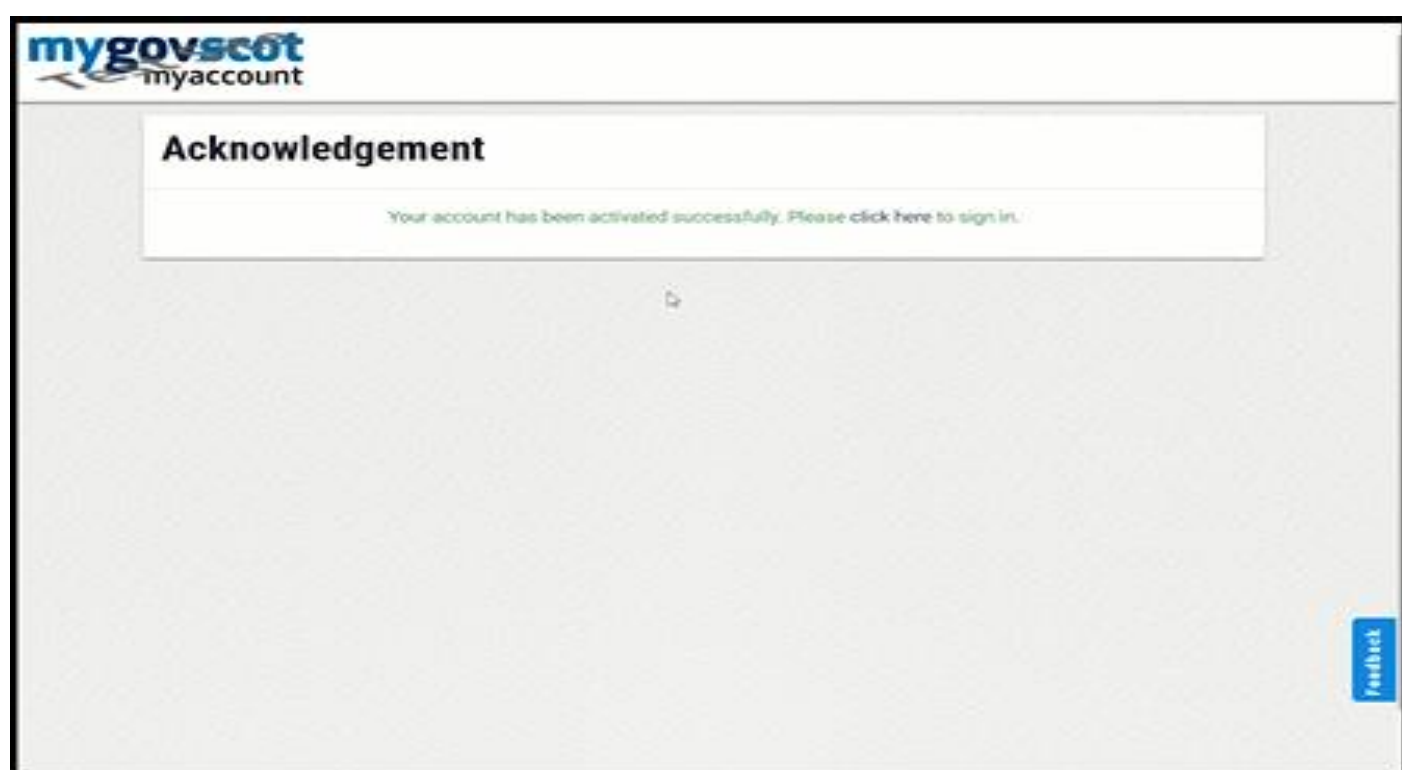
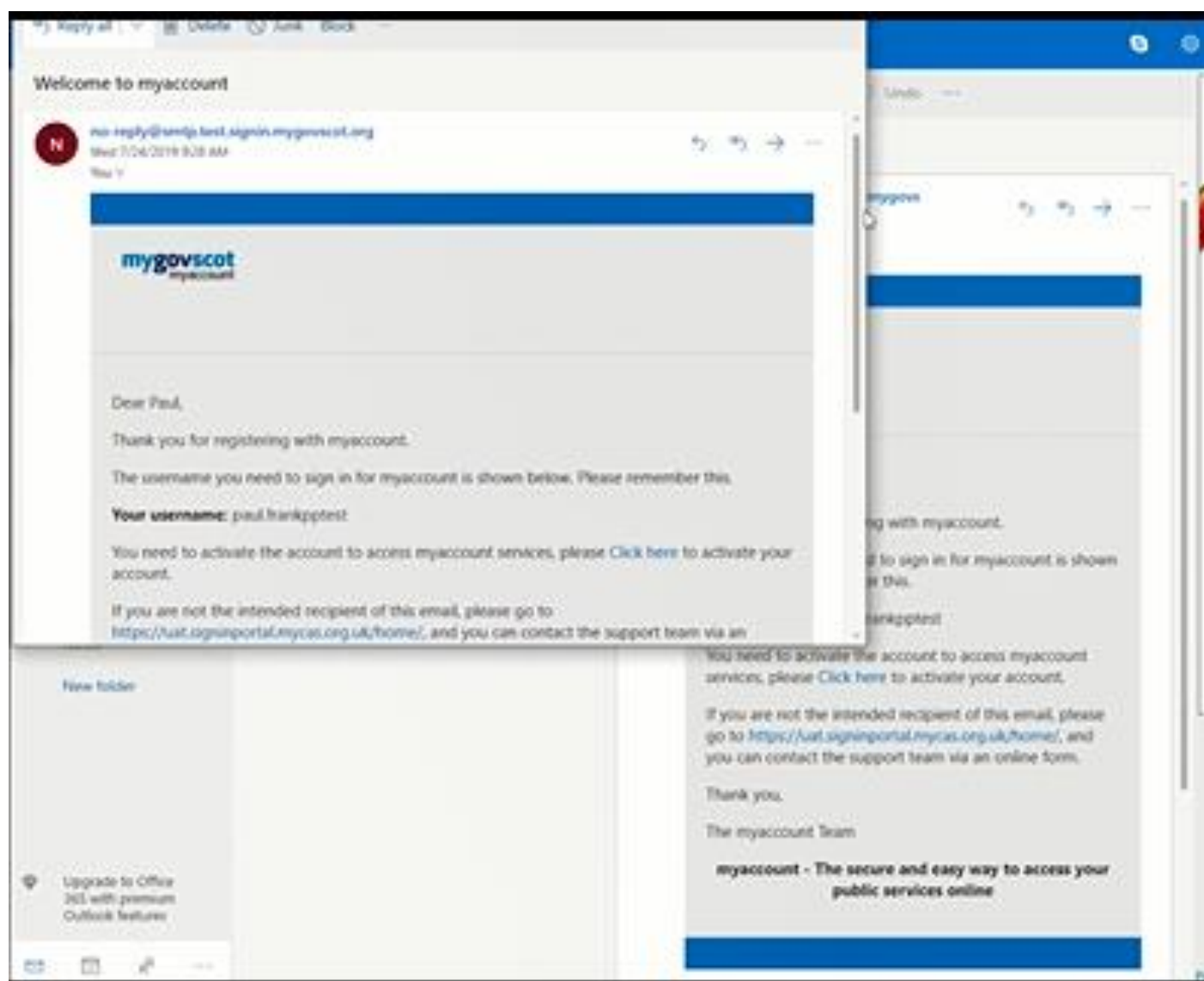
Guidance Notes

- This information is optional but it can help us verify the personal details you supplied and possibly speed up access to services.

Preferred First Name	Preferred Last Name
Landline Number	Mobile Number (UK(+44))
Your mother's maiden name	The town where you were born

Feedback





parentsportal.scot

Enter your username

paul.frankpfeest

Enter your password

Show Characters

SIGN IN

 SIGN IN USING YOUR ID

REGISTER

[FORGOT USERNAME?](#)

[FORGOT PASSWORD?](#)

[Need Help?](#)

Accept Terms and Conditions

General

1. When the following words are used in these Terms & Conditions, this is what they will mean:

- 1.1 "myaccount service": an identity verification and sign-in service designed to help public sector organisations deliver services to the right person and as further described in paragraphs 8, 9 and 10;
- 1.2 "Service Provider" an organisation that uses myaccount to allow people to login and access online services;
- 1.3 "We", "Us" or "Our": the Improvement Service, a company limited by guarantee and registered in Scotland (Company No. SC267976) and operating from iHub, Quarrywood Court, Livingston, EH54 6AX;
- 1.4 "You" or "Your": the person wishing to access and/or use the myaccount service.

2. These Terms & Conditions (together with our [Privacy Notice](#) and [Cookie Policy](#), together our Terms of Use) applies to your use of the myaccount service and/or where applicable, our website at <https://signin.mygovscot.org/home/>.

3. We recommend that You read these Terms & Conditions carefully and print a copy for Your future reference. These Terms & Conditions tell You who We are, how We will provide the myaccount service to You, how We may change or terminate the myaccount service, how You may stop using the myaccount service, what to do if there is a problem and other important information. If You do not understand any point please contact Us to discuss before You register, using the details at paragraph 9.

4. The myaccount service is provided exclusively to individuals who are at least 12 years of age.

5. You are solely responsible for all of Your actions related to the use of the myaccount service.

Who We Are

6. We are The Improvement Service, operator of the myaccount service. You can read more about the Improvement Service and what We do at <https://www.improvementservice.org.uk>.

The Services We Provide

7. We will provide You with an online account that allows You to access a range of Scottish online public services delivered by Service Providers such as Local Authorities and Health Boards. You can get a myaccount by registering on our website. In some instances, a Service Provider may register a myaccount for You on Your behalf. If so, You should read any Terms & Conditions supplied by the registering organisation along with these Terms & Conditions.

8. Some of the services You may wish to access with Your myaccount require You to prove that You are who You claim to be. To do this, We provide You with identity verification and validation services. To use these services, You submit personal information to Us and We check that information to ensure it is valid and genuine.

40. If You stop using Your myaccount, We will delete Your details as outlined in our Privacy Notice. If You want to use the service after that period has expired, You will need to re-register and reverify Your details.
41. You may close Your myaccount at any time by logging in and revoking Your myaccount in the Profile section or by raising a request via the support request system on the myaccount website. If You close Your myaccount We will delete your personal information as outlined in Our Privacy Notice.
42. Please be aware that closing or revoking Your myaccount will not delete the personal information You have previously shared with any Service Providers. You will need to contact those Service Providers separately if You wish them to delete any personal data they have collected about You through Your use of the myaccount service. To help You do this, We will show You a list of the providers You have enrolled with when You close your account.
43. We may need to suspend Your access to areas of the website and/or Your use of the myaccount service to:
- 43.1 deal with technical problems or make technical changes;
 - 43.2 update or reflect changes in relevant laws and regulatory requirements;
 - 43.3 investigate and resolve unlawful or fraudulent activity or activity suggesting that the security of Your account has been compromised.
44. We may need to terminate Your access to areas of the website and/or Your myaccount if in our view:
- 44.1 there has been a serious failure by You to comply with these Terms & Conditions;
 - 44.2 We suspect unlawful or fraudulent activity by You or on Your account.
45. We may at Our discretion discontinue the website or the myaccount service at any time without liability. We will endeavour to give You as much notice as We can, however this may not always be possible.
46. If We do discontinue the myaccount service We may close Your account and delete Our records of Your registration details and Your Personal Data without any liability to You. We may need to retain records and Your Personal Data beyond closure of Your account, in which case We shall do so in accordance with the Privacy Notice.

Miscellaneous

47. You shall not link to our website unless You have our content.
48. We shall not be in breach of these Terms of Use nor liable for non-delivery of myaccount (whether in whole or in part) or for performing any obligations under the Terms of Use if such breach or failure result from events, circumstances or causes beyond our reasonable control.
49. We can assign or otherwise transfer our rights and obligations under these Terms of Use at our discretion. Given the nature of the service, You acknowledge that these Terms of Use are personal to You and You cannot assign or otherwise transfer your rights and/or obligations to any third party.
50. The Terms of Use are governed by Scots law and the Scottish Courts shall have non-exclusive jurisdiction.
- I have read the Terms and Conditions

ACCEPT

CANCEL

This is a test site. For live site visit <https://signin.mygovscot.org>

mygovscot
myaccount

parentsportal.scot

By clicking "Yes, take me there," we will share your Core Data with Parent Portal UAT.

Core Data

First Name : Paul
Surname : Frank
Email Address : paulfrankpp@hotmail.com
Address Line 1 : 9HUB
Address Line 2 : QUARRYWOOD COURT
Address Line 3 : LIVINGSTON VILLAGE
Town : LIVINGSTON
Post Code : EH54 6AX

Note: If you want to withdraw your consent, then log into myaccount and click on the consent tab.

YES, TAKE ME THERE

NO, LOG ME OUT

Terms and Conditions

You need to accept Terms and Conditions before you can start using Parents Portal

General

1. When the following words are used in these Terms & Conditions, this is what they will mean:

- 1.1 "parentsportal.scot" is an online service designed to provide parents access to a growing suite of online services, including information about a child's education and also transactions such as granting permission for school trips, applying for placement requests, or making bookings for parents' evenings.
- 1.2 "parentsportal.scot" will act as a broker service between parents, or persons with parental responsibility, and the SEMS system. The SEMS system is a schools management information system used by all Scottish Local Authorities.
- 1.3 parentsportal.scot uses the "myaccount service" for authentication of users; an identity verification and sign-in service designed to help public sector organisations deliver services to the right person. Please see myaccount Terms and Conditions for details.
- 1.4 "Service Provider" an organisation that uses myaccount to allow people to login and access online services.
- 1.5 "We", "Us" or "Our": The Improvement Service, a company limited by guarantee and registered in Scotland (Company No. SC287978) and operating from 4Hub, Quarrywood Court, Livingston, EH54 6AG
- 1.6 "You" or "Your": the person wishing to access and/or use the myaccount service.

2. These Terms & Conditions (together with our Privacy Notice and Cookie Policy, together our Terms of Use) applies to your use of the parentsportal.scot and/or where applicable, our website at <https://parentsportal.scot/>

3. We recommend that You read these Terms & Conditions carefully and print a copy for Your future reference. These Terms & Conditions tell You who We are, how We will provide the parentsportal.scot to You, how We may change or terminate the parentsportal.scot, how You may stop using the parentsportal.scot, what to do if there is a problem and other important information. If You do not understand any point please contact Us to discuss before You register, using the details at paragraph 9.

4. The parentsportal.scot service is provided exclusively to individuals who are at least 12 years of age, have a myaccount and have parental rights and responsibilities to access data relating to their specific children only.

5. You are solely responsible for all of Your actions related to the use of the parentsportal.scot service.

Who We Are

6. We are The Improvement Service, operator of the myaccount service. You can read more about the Improvement Service and what We do at <https://www.improvementservice.org.uk/>

The Services We Provide

7. We will provide You access to a range of educational related informational and transactional services related to your child's education following successful registration and linking process (see section 10).

8. We also provide facilities to let You raise queries with Us through Our support request system. This is a website where You can raise a request or query. You don't have to have a myaccount to use the support request system. You should use the support request system if You have a query about registering or using your myaccount. If You use the system to raise a query about a service that We don't provide, We may pass that query on to the appropriate party for investigation and resolution. You can access the support request system by going to <https://parentsportal.scot/> and clicking on Help at the bottom of the

11. We may need to suspend your access to areas of the website and/or your use of the parentsportal.scot service to:

- 11.1 deal with technical problems or make technical changes;
- 11.2 update or reflect changes in relevant laws and regulatory requirements;
- 11.3 investigate and resolve unlawful or fraudulent activity or activity suggesting that the security of Your account has been compromised.

12. We may need to terminate Your access to areas of the website and/or Your parentsportal.scot if in our view:

- 12.1 there has been a serious failure by You to comply with these Terms & Conditions;
- 12.2 We suspect unlawful or fraudulent activity by You or on Your account.

13. We may at Our discretion discontinue the website or the parentsportal.scot service at any time without liability. We will endeavour to give You as much notice as We can, however this may not always be possible.

14. If We do discontinue the parentsportal.scot service We may close Your account and delete Our records of Your registration details and Your Personal Data without any liability to You. We may need to retain records and Your Personal Data beyond closure of Your account, in which case We shall do so in accordance with the Privacy Notice.

Miscellaneous

15. You shall not link to our website unless You have our consent.

16. We shall not be in breach of these Terms of Use nor liable for non-delivery of parentsportal.scot (whether in whole or in part) or for performing any obligations under the Terms of Use if such breach or failure result from events, circumstances or causes beyond our reasonable control.

17. We can assign or otherwise transfer our rights and obligations under these Terms of Use at our discretion. Given the nature of the service, You acknowledge that these Terms of Use are personal to You and You cannot assign or otherwise transfer your rights and/or obligations to any third party.

18. The Terms of Use are governed by Scots law and the Scottish Courts shall have non-exclusive jurisdiction.

This version 1.1

Last Updated 21/06/2018

I Accept the Terms and Conditions



Accept

Decline

Home

Welcome

Welcome Paul Frank to parentsportal.scot, the online platform to access a wide range of information and services relating to your child's education

To access the services provided by parentsportal.scot, firstly you need to link your child to your account.

Linking your child is done securely using your mygovscot myaccount information and the information you input for your child which is verified against your child's school system

Once your child details are matched and linked, you will be able to access various services available for your child. You will repeat the linking process for each child you have

Click on the button below to start linking your first child

[Link Child](#)

Link Your Child

[About](#)[Step 1 - Child Details](#)[Step 2 - Security Code](#)[Step 3 - Acknowledgement](#)

Linking your child is a 3 step process and we verify the details you provide against the data held in school about you and your child.

Step 1

You will be asked to provide details relating to your child, the school your child attends and your relationship with the child. These details will be verified against the data held in school about you and your child.

Before you begin, please check and confirm your mygovscot myaccount details are up to date to enable you to be found in the school records. Please click this [link](#) to check your account details before progressing.

Step 2

Once the details are found and matched, you will be sent a Security Code to either your Mobile Number or Email Address registered in the school's system. The security code is to provide additional security before your child's record is linked for access.

Step 3

Your request will be sent to your child's school, to await approval. You will be notified of the decision to approve the link on your email.

[Start the process](#)

Child Details

Child Details

Enter the details of your child.

Forename *

i Forename including any middle names

Surname *

Date Of Birth *

Gender *

Relationship *

School Details

Select the details of the schools your child goes to.

Local Authority *

School *

School Year *

i P = Primary & S = Secondary

Child Address

Select the address where your child lives as per school records.

Postcode *

House number or name

[Find your address](#)

Feedback

Enter the details of your child.

Forename *

i Forename including any middle names

Surname *

Date Of Birth *

Gender *

Relationship *

Select the details of the schools your child goes to.

Local Authority *

School *

School Year *

i P = Primary & S = Secondary

Child Address

Select the address where your child lives as per school records.

Address *

[Change](#)

[Next](#)

Feedback

Link Your Child

[About](#)
[Step 1 - Child Details](#)
[Step 2 - Security Code](#)
[Step 3 - Acknowledgement](#)

Verification Step

Select Verification Method *

Email Address

Mobile Number



Feedback

Link Your Child

[About](#)
[Step 1 - Child Details](#)
[Step 2 - Security Code](#)
[Step 3 - Acknowledgement](#)

Unfortunately, the details you provided did not match the data held in our records.

Please check again that the details you entered were correct, if they were, please contact your child's school to make sure the details held in the school system are correct to enable a secure link to be made.

Start again



Feedback

Link Your Child

About Step 1 - Child Details Step 2 - Security Code Step 3 - Acknowledgement

Verification Step

Select Verification Method *

- Email Address
- Mobile Number



Feedback

Link Your Child

About Step 1 - Child Details Step 2 - Security Code Step 3 - Acknowledgement

Verification Step

One Time Password sent.

Email Address

dg*****@*****.uk

Enter OTP *

Next

Resend OTP



Feedback

The image shows a composite view. On the left is a web form for 'Link Your Child' with a 'Verification' section. It includes a 'One Time' label, an 'Email Address' field with a placeholder 'dig...', and an 'Enter OTP' field. There are 'Next' and 'Reset' buttons. On the right is an email window titled 'parentsportal.scot - Your Security Code - Message (HTML)'. The email is from 'no-reply@parentportal.scot.org' to 'Digital Public Services' and is dated 'Wed 24/07/2019 10:40'. The email body says: 'Dear Paul, LINK CHILD Your Security Code is: 53885. If you are not the intended recipient of this email, please go to https://test.parentsportal.scot/portal, and you can contact the support team via an online form. Thank you, parentsportal.scot Team'.

Help Terms & Conditions Privacy Policy Cookie Policy Support Request
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The image shows the 'Acknowledgement' step of the 'Link Your Child' process. The page header includes 'parentsportal.scot' and 'FAQs Logout'. The navigation bar shows 'About', 'Step 1 - Child Details', 'Step 2 - Security Code', and 'Step 3 - Acknowledgement'. The main content area has a green header 'Acknowledgement' and a message: 'Your request for linking child is submitted and pending for approval. Once it is approved, you will get an confirmation email.' Below the message is a 'Go to Dashboard' button. The background features a photograph of several colorful pencils (yellow, blue, pink, purple, green) on a wooden surface.

Help Terms & Conditions Privacy Policy Cookie Policy Support Request
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Home

Your Children

 **Frank Brown**
School: Test Primary
Year-Group: P1
Pending

If you want to link more children to your account, then [click here](#)

Your Services



Feedback

Dear David,

LINK CHILD

Your link child request has been **Approved**.

If you are not the intended recipient of this email, please go to <https://test-parentsportal.scot/portal>, and you can contact the support team via an online form.

Thank you,
parentsportal.scot Team

Your Children



Eleanor Nicol
School: Test Primary
Year-Group: P1
Approved

If you want to link more children to your account, then [click here](#)

Your Services

Available Services

School

Calendar



Online Schools Payment

Online Schools Payment service provided by iPayImpact

Access Service



Online Schools Payment

Online Schools Payment provided by Parent Pay

Access Service



Parents Evening Booking

Parents Evening Booking provided by Groupcall

Access Service



Placement Request

Placement Request Service

Access Service



Parent Zone

Information related to schools about their



School Finder

Search for information and locations of schools across



Report Absence

Report Absence



View Student Timetable

View Student Timetable

Feedback

Home

Available Services

Your Account

Your Account

Personal Details

Address Details

Data held in your myaccount

Title	Mr
First Name	David
Last Name	Nicol
Email Address	dps.dummy.mail+pp1@gmail.com
Mobile No.	-

Data held by the school

Title	Mr
First Name	David
Last Name	Nicol
Email Address	seemis@seemis.gov.uk
Mobile No.	07000000000
Telephone (Day time)	-
Telephone (Home)	-
Other	-
Contact Preference	Mobile Phone

Update Your Contact Details

Feedback