

Dear Parents/Carers,

You are aware that First Bus has withdrawn the 404 school bus & reduced the other services provided in the afternoon from the school which has resulted in significantly more vehicles in the school grounds and pupils crowding at the bus stops on Eaglesham Road.

I would like to take this opportunity to advise you that the Parent Council is proactively trying to resolve this situation by attempting to obtain an interim bus and ultimately overturn the decision by First Bus to discontinue the service permanently.

I have spoken with Mr Robert Burns from First Bus and have made contact with our locally elected Councillors, MP & MSP to ask for their help in resolving the issue.

I would encourage any parents of pupils that are affected by the cut in these services to make their views known to First Bus as I believe that if we pull together to lobby First Bus we could overturn this decision with public support and resume a service for our children.

Customer Complaints telephone & email details are listed below along with the Parent Council email address.

Thank you for your support.

Simon Cunningham.
Chair of the Parent Council.

First Bus Customer Complaints telephone number & email contact details:

0345 646 0707

www.firstgroup.com

WHS Parent Council williamwoodpc@gmail.com