

Online Payments for School Update

October 2015

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The Government Standard

Current Position

- ❖ The current Payments 4 Schools solution has been in place since 2010.
- ❖ Until August 2015, East Renfrewshire remained the only local authority in Scotland to offer online payments for every school for meals and trips.
- ❖ Payments 4 Schools has a number of issues which ERC is keen to rectify

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Requirements Definition Process

- ❖ The requirements definition stage is already underway
- ❖ Engaging with our parents/carers and schools is a key step in defining the requirements for an Online Payments for Schools solution.
- ❖ Engaging with other areas of ERC is also important to ensure the solution meets all of ERC's requirements.

Next Steps

- ❖ Once the requirements are captured and documented the project will move into the procurement phase
- ❖ A solution will be procured via the Online Payments for Schools National Framework
- ❖ Each supplier on the Framework will be evaluated against the requirements of ERC

Provisional Timescales

- November 2015 - Initiate tender on the National Framework.
- January 2016 – Appoint supplier
- April 2016 – Pilot solution in selected schools
- September 2016 – Commence rollout

NB: Definitive timescales to be confirmed

Requirements Highlights

- ❑ To ensure that parent, child and payment information is held securely and safely within a single account
- ❑ To pay for all school items for all children within the family easily within a single transaction
- ❑ To view balances for all payment items including meals and trips

Requirements Highlights

- ☐ To view what each child has purchased from the school catering service
- ☐ To ensure that the chosen solution is easy to use for parents and schools
- ☐ To view a list of previous transactions.

What would you like to see from an online payments for schools solution?

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