

MONEY OFF PUBLIC TRANSPORT FOR 16-18 YEAR OLDS

An agency of



SCOTTISH EXECUTIVE

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SCOTLAND-WIDE CONCESSIONARY
TRAVEL SCHEME FOR YOUNG PEOPLE



What is the Scotland-wide Concessionary Travel Scheme for young people?

The Scotland-wide Concessionary Travel Scheme for young people starts on 8 January 2007. It allows all 16–18 year olds and young full-time volunteers concessionary travel on buses, rail and ferries (where applicable).

Do I qualify for the transport concession?

You become eligible on your 16th birthday and fall outside the scheme on your 19th birthday. You must also be resident in Scotland.

Full-time volunteers (30+ hours a week) aged between 19 and 25 (up to your 26th birthday) who meet the criteria for Project Scotland are also eligible for the concessionary travel scheme.

Why do I need to apply for a National Entitlement Card?

Your National Entitlement Card provides a standard branding helping transport operators to recognise it easily. Over time your card may also allow you to access other local services provided by your local authority such as libraries and leisure. Many councils across Scotland already have schemes which allow a variety of services to be added to this card and many more will be introducing these schemes in the future. Your council will tell you when more services can be added.

How do I apply for my new card?

Application forms are available from various locations within your local authority (please see list on pages 8–11). You can also get an application form by telephoning Young Scot on 0808 801 0388 or by telephoning Transport Scotland on 0141 272 7175 or by emailing yp@transportscotland.gsi.gov.uk

You will need to provide a recent (taken within the last year) passport-type colour photograph. When making an application you will also need to produce current documentary evidence of your age along with proof of current residency in Scotland.

Full details of acceptable documentary evidence can be found on the application form. If you require clarification on any aspect of the application process please contact your local authority. Contact details can be found on pages 8–11 of this leaflet.

Once you have completed the form you should take it to your local authority with the necessary evidence of age and address. Your local authority will validate your application and send it off for processing. You will receive your National Entitlement Card by post a short while afterwards.

Are there any other conditions?

You are the only person allowed to use your National Entitlement Card. It is not transferable. Allowing someone else to use it is fraud and may lead to the card being cancelled and your entitlement to concessionary travel being withdrawn.

Travel using a National Entitlement Card is subject to the normal regulations and conditions of carriage of the transport operators concerned. Your card gives you the same rights as you enjoyed being a full-fare paying passenger.

How do I claim my travel concession?

Bus

You are entitled to one-third off the adult single fare on virtually all scheduled local registered and long-distance bus services available to the general public. Only a small number of services will not recognise your National Entitlement Card, for example premium fare buses and City Sightseeing buses. There are no boundary restrictions or charges for travel within Scotland and regardless of the distance, with your National Entitlement Card, you will be able to claim a one-third discount. In addition, the Scotland-wide Concessionary Travel Scheme for young people includes bus services to and from Carlisle, to and from Dumfries and Galloway, and to and from Berwick-upon-Tweed. Your National Entitlement Card does not give you concessionary travel within Carlisle or Berwick-upon-Tweed.

For long-distance journeys you may wish to pay a booking fee to guarantee your seat. Please contact the bus operator to check whether a fee is payable.

Over the coming months buses are being fitted with new electronic ticket machines. Once that is done your National Entitlement Card will act as an electronic card that will allow your journey to be accurately recorded by the bus driver. If a bus has a new ticket machine the driver will show you what to do with your card once you are on the bus.

However, until this happens, you will be issued with a bus concessionary card which will help the bus driver identify that you are entitled to a discount.

To claim your discount, you should show your bus concessionary card to the driver. The driver will charge you two-thirds of the adult single fare. You can claim your discount on local registered services and long-distance bus services within Scotland.

Rail

You are entitled to a free Scottish Youth Rail (SYR) Card. The card will allow you to buy rail tickets and season tickets at a discounted rate – usually one-third off. You will find enclosed with your National Entitlement Card a voucher that has your photograph and National Entitlement Card number printed on it. If you would like to have a SYR Card, simply take your voucher to your local First ScotRail ticket office. You must also present your National Entitlement Card. The voucher will be taken from you and exchanged for a SYR Card. For further information please see www.firstscotrail.com. Your SYR Card must be used in conjunction with your National Entitlement Card when you are travelling by rail.

If you are aged 16 –18 and already possess a National Entitlement Card as part of the Scotland wide free bus travel scheme for older and disabled people, you will be sent vouchers for a SYR card. This will be done automatically, so please do not apply for a second National Entitlement Card.

If your SYR card is lost or stolen, please go to your local First ScotRail ticket office to obtain a duplicate.

Ferry

If you are resident on a Scottish island, you are eligible for two free return journeys to the mainland each year. You will find enclosed with your National Entitlement Card, four free ferry vouchers that have your photograph and National Entitlement Card number printed on them. When you arrive to travel on the ferry you must present your National Entitlement Card and ferry voucher to the ferry company. A voucher will be taken from you and exchanged for a ticket for the journey.

The vouchers issued to you will allow you travel from a Scottish island to the mainland. If you need to make an inter-island journey first, you are eligible for vouchers for this part of the journey too. They will be issued to you upon request, just telephone 0141 272 7175 or by emailing yp@transportscotland.gsi.gov.uk

What will the new cards look like?

Below is a sample of the new National Entitlement Card:



Below is a sample of the new Bus Concessionary Card:



On the front will be:

- Your Photograph
- Your Date of Birth
- Card Expiry Date

Where can I find information to help me plan my journey around Scotland?

Traveline Scotland provides journey planning information for people wanting to use public transport to get around Scotland. To access this journey planning information you should call 0870 608 2608 or visit the website www.travelinescotland.com

What if my new National Entitlement Card or Bus Concessionary Card is lost, damaged or stolen?

Please contact your local authority (list on pages 8–11) who will arrange for a replacement to be issued. The new electronic system will allow Transport Scotland to put a stop on your lost or stolen card ensuring that it cannot be used by anyone else.

Local Authority contact details:

Code	Local Authority	Contact Number	Contact Point
01	Aberdeen City	0845 345 2789	The Point at St Nicholas House, The Peterculter, Bucksburn and Mastrick area offices
02	Aberdeenshire	0870 428 4902	Council Area Offices – Alford, Banff, Ellon, Inverurie, Peterhead, Stonehaven (telephone for details/other locations)
03	Angus	0870 428 4903	Schools, Council Access Offices and Dialogue Youth sites
04	Argyll & Bute	0870 428 4904	Schools and Council HQ
05	City of Edinburgh	0131 200 2350	Public Libraries
06	Clackmannanshire	01259 450000	www.clacksweb.co.uk for details
07	Comhairle nan Eilean Siar	0870 428 4907	Council Offices
08	Dumfries & Galloway	0870 428 4908	Secondary Schools, Colleges, Customer Service Centres and Council HQ Dumfries
09	Dundee City	01382 433030	Customer Services, Tayside House and Dundee Libraries
10	East Ayrshire	0870 428 4910	see www.east-ayrshire.gov.uk/nec
11	East Dunbartonshire	0845 045 4510	Schools, Leisure Centres and Customer Contact Centre at Broomhill Depot
12	East Renfrewshire	0870 428 6943	Secondary Schools, Council HQ in Giffnock and Council Offices in Barrhead
13	East Lothian	0870 428 6942	Libraries
14	Falkirk	0870 428 6944	Schools and Council HQ
15	Fife	08451 550066	Local Offices or see www.fifedirect.co.uk/myfife
16	Glasgow City	0141 248 3381	Glasgow Young Scot Office
17	Highland	0870 428 6947	Service Points until end 2006. Schools from January 2007. Visit www.highland.gov.uk for details
18	Inverclyde	0870 428 6948	Libraries, Youth Connections and Schools
19	Midlothian	0870 428 6949	Secondary Schools and Libraries
20	Moray	0870 428 6950	Libraries and Council Access Points
21	North Ayrshire	0845 603 1387	Various points log onto www.youngscot.co.org/northayrshire for details
22	North Lanarkshire	0870 428 8241	First Stop Shops and Libraries
23	Orkney Islands	0870 428 8242	Schools and Council HQ
24	Perth & Kinross	0870 428 8243	Council Offices and Libraries
25	Renfrewshire	0870 428 8244	Secondary Schools and Libraries

Continued on next page

Local Authority contact details continued:

Code	Local Authority	Contact Number	Contact Point
26	Scottish Borders	0870 428 8245	Libraries
27	Shetland	01595 744 872 or 01595 744 886	Schools and Council HQ (Transport Office), Lerwick
28	South Ayrshire	0870 428 8247	Schools, Council HQ
29	South Lanarkshire	0870 428 8248	Libraries at Hamilton Town House, East Kilbride Town Centre, Rutherglen Main Street and Lanark Hope Street
30	Stirling	0870 428 8249	Youth Service, Municipal Buildings, 8–10 Corn Exchange Road
31	West Dunbartonshire	0870 428 8650	Schools, Council HQ
32	West Lothian	0870 428 8651	Secondary Schools, Council Information Offices, Libraries and West Lothian Connected

For further information please go to
www.givememycard.org