

Glenwood Family Centre Parent Questionnaire June 2017

As part of the Self Evaluation of the provision at Glenwood Family Centre, we would be grateful for your views. Information from parents and carers helps us to improve the service we provide for your children.

Please tick the appropriate box. You may add your name if you wish. This can allow us to discuss any areas of concern and help us to make improvements.

		Strongly agree	Agree	Disagree	Strongly disagree	Don't know/ no response	% agree or strongly agree
1	I feel that my child is safe in Glenwood	52	16	2			97%
2	I feel comfortable approaching the centre with questions, suggestions and/or a problem	45	20	5			93%
3	Staff treat my child fairly and with respect	49	19	1		1	97%
4	The centre encourages children to treat others with respect	47	17	2		4	91%
5	The centre takes my views into account when making changes	28	25	4	2	11	76%
6	The centre helps my child to be more confident	41	26	1	1	1	96%
7	The centre really knows my child as an individual	38	23	6	1	2	87%
8	My child is encouraged to be healthy and take regular exercise	48	18	2		2	94%
9	The school supports my child's emotional wellbeing	39	28	2	1		96%
10	My child finds their learning activities and experiences stimulating	41	24	2	1	2	93%
11	My child receives the help they need to do well	38	25	2	1	4	90%
12	I am kept informed about the work of the Parents' Committee	32	29	3		6	87%
13	I feel encouraged to be involved in the work of the Parents' Committee	26	29	7	1	7	79%
14	My child enjoys learning at Glenwood	48	21	1			99%
15	My child is making good progress	42	25	1		2	96%
16	The centre gives me advice on how to support my child's learning at home	29	28	10		3	81%
17	I receive helpful feedback about how my child is learning and developing e.g. informal feedback, reports	34	26	9		1	86%
18	The school is well led and managed	41	19	5	2	3	86%

19	Staff work well to manage children's behaviour	44	21	1		4	93%
20	My child has been well supported during times of transition such as starting Glenwood, moving into a new session, beginning school (answer as appropriate to the stage of your child)	35+1 (starting school)	25	3+1 (moving on group)		6	87%
21	I would recommend Glenwood to other parents	52	12	3	1	2	91%
22	Overall, I am satisfied with Glenwood	48	15	2	2	3	90%
The following questions relate directly to Glenwood's progress in the priorities from our improvement plan 2016-17							
23	My child is well supported to make progress in literacy	31	29	1	1	8	86%
24	My child is well supported to make progress in numeracy	31	29	1	1	8	86%
25	There is equity in provision for all children regardless of pattern of attendance	33	17	4	2	14	71%
26	My child's profile reflects the learning experiences and achievements made by my child	34	26	4	1	5	86%
27	My child's voice is listened to and valued	33	26	1	1	9	84%
28	Staff observations accurately reflect my child's learning and progress	31	28	5		6	84%
29	The curriculum in Glenwood is current and relevant to young children and how they learn	41	20	1		8	87%
30	The centre actively promotes parenting programmes and interventions to support children and families	34	21	3		12	79%

A total of 70 responses were received.

The responses were used to identify priorities for improvement for next session. As a direct result of the questionnaires the following points have will be addressed through our school improvement plan priorities for 2017-18-

- Increased level of engagement of children, families and partners in self-evaluation and planning for improvement. (Question 5)
- Learning profiles reviewed to ensure they accurately reflect each child as an individual and effectively inform families of children's experiences, learning and progress (Questions 7, 17, 26, 27, 28)
- Improve outcomes for children by increasing opportunities for engaging families in learning and the work of the centre (Questions 12, 13, 16, 30)
- Improvement in attainment, particularly literacy and numeracy through enhanced learning environments and experiences (Questions 23, 24, 29)

Parental comments and suggestions -

There was also an opportunity for parents to make comments or suggestions. Of the 29 comments left by parents, 17 were overwhelmingly positive, 7 had suggestions for improvement in 2017/18 (4 with positive comments in addition to suggestion) and 5 related directly to individual children/issues (1 with positive comment in addition to this). Here is a selection of comments and suggestions.

"Please offer parent / teacher meetings to suit both parents working full time."

"Overall, been very happy with learning and nursery environment provided by Glenwood."

"The outdoor play area could be made safer if the tarmacadam surface was replaced with a 'play area' softer surface."

"Great nursery."

"I absolutely love Glenwood, its staff and curriculum."

"A warm and friendly environment where it is clear that both staff and children enjoy their time."

"We have been continually impressed by the variety of activities that our son has been involved in during his 2 years at Glenwood."

"Having had 2 children through Glenwood I have been delighted with care and education that they have received."

"Glenwood is a fantastic nursery and highly recommended."

"I have been completely overwhelmed by the excellence of the staff and the centre in general in delivering every aspect of the service."

"Glenwood has a very positive and caring ethos."