



East Renfrewshire Citizens

Advice Bureau Weekly Update

05/11/2021

ERCAB 50TH Birthday

We would like to thank all who attended our 50th Birthday Celebration and who sent their best wishes. We had a fantastic celebration on Thursday the 28th and were overwhelmed with the turnout and support. We are extremely proud to have supported, advised and helped the East Renfrewshire community in the past 50 years and look forward to continue doing so.

Kirsten Oswald MP presented ERCAB with an Early Day Motion from the House of Commons, saying;

"I know from first-hand experience what a huge power of work this team do, helping local residents in a whole host of challenging situations, and always with a smile. They have been innovative during Covid too, ensuring their support was there at all times, and easy for residents to access.

It was lovely to be able to offer thanks and congratulations on behalf of the community and present an Early Day Motion noting this milestone. I wish the team every continued success."

We would also like to offer thanks to the Fereneze Golf Club for their hospitality and to Sophie Channing for singing and providing entertainment.

ERCAB Drop-in Sessions

We're excited to welcome you back to our drop in sessions for the following projects:

- UC Help to Claim with Helen
- HERO Project with Sarah
- Money Talk Project with Mark

Drop-in is available **10am - 2pm** on Monday's and Thursday's at the James McGuire Centre.

The Hub at James McGuire Building
124 Main Street
Barrhead
East Renfrewshire
G78 1SG

Clients can also get in contact with the bureau via:

Email-bureau@eastrenfrewshirecab.casonline.org.uk

Tel - 0141 881 2032

Good News Story –

Client had contacted us for support with making a Universal Credit claim. This client is a single mother of 3 and had to reduce her weekly working hours from 20 to 16, to be able to care for her new born son.

Our North Ayrshire & Inverclyde Help to Claim adviser, Clodagh, was able to assist client with their claim and also helped them to get an advance payment to support their family until first Universal Credit payment was made.

Due to the client being a housing association tenant, they were able to receive help with housing costs through Universal Credit. Clients UC entitlement was made up of; standard allowance, full housing costs, child responsibility element and 85% of her childcare costs. Meaning that in total, this family has a yearly financial gain of **£12,833.28!**

As always, Clodagh was able to make a huge difference to this family and ensured client received all they are entitled to.

We appreciate all help given to those in need and feel it is extremely important that as a community we all support one another, especially in these challenging times.

Funeral Support Payment

Funeral Support Payment helps pay for funeral costs if you live in Scotland. You can use the payment towards funeral costs for a baby, child or adult. This includes babies who were stillborn.

It usually will not cover the full cost of the funeral but it should help pay for some costs. It can be paid either to you or the funeral director who's helping you plan the funeral.

Only one person can get Funeral Support Payment for the funeral.

You will not be eligible if you've already had other government support for the funeral, this includes:

- Funeral Expenses Payment (England or Wales)
- Funeral Payment (Northern Ireland)
- your hospital arranging and paying for your baby's funeral if you had a stillbirth and you did not have to pay any other costs

For further advice, please contact the bureau on **0141 881 2032**.