



EAMONEY

MONEY BENEFIT ADVICE



East Ayrshire Money - A free and impartial service for people living in East Ayrshire, offering advice and support around welfare rights, benefits, affordable money, debt and energy services.

Do you have money worries?

- Do you have debts that are causing you financial hardship?
- Having problems paying your rent, facing possible eviction?
- Need assistance to challenge benefit decisions and make sure you get all the benefits you are entitled to?
- Trying to get back into work and facing barriers?
- Struggling with heat and energy costs?
- Are you getting all the income you possibly can?



We can help

To find out more and learn how we can help, or to make a referral for someone else, visit

www.eamoney.co.uk

Or call us on 0800 3897750





Help and support

Macmillan Cancer Support - East Ayrshire Financial Inclusion provide assistance with benefits/representation, Macmillan grants and Blue Badges.
Tel: 0800 389 7750

East Ayrshire Universal Credit Support Team - free and confidential advice to any resident of East Ayrshire to assist in any aspect of making a Universal Credit claim.
Tel: 01563 503280 | Email: universalcredit@east-ayrshire.gov.uk

East Ayrshire Carers Centre - Support and information for carers of all ages.
Kilmarnock - Tel: 01563 571533
Cumnock - Tel: 01290 426404
Dalmellington - Tel: 01292 550696
www.eastayrshirecarers.org.uk

East Ayrshire Advocacy Service - If you have a learning disability, an acquired brain injury or a mental Health problem, East Ayrshire Advocacy Service can help and support you to make your views known about things that affect your life. Supporting people within the community, in nursing homes, day centres, HMP Kilmarnock and in hospital.
Tel: 01563 574442 | Email: irene@eaas.org.uk | <http://eaas.org.uk>

Money advice and debt

Citizens Advice Kilmarnock

Tel: 01563 543379 | Email: advice@east-ayrshirecab.casonline.org.uk
or private message on Facebook

Cumnock

Tel: 01290 429500 | Email: advice@east-ayrshirecab.casonline.org.uk
or private message on Facebook

Contributions and work rights

National Insurance Contributions

Tel: 0300 200 3500

Pay and Work Rights (ACAS)

Tel: 0300 123 1100

Child related provisions

HMRC Child Benefit Office

Tel: 0300 200 3100

Tax Credits Helpline

Tel: 0345 300 3900

Clothing Grant/Free School Meals

Tel: 01563 554400 | Email: CG&FSM@east-ayrshire.gov.uk

Apply online: www.east-ayrshire.gov.uk

Educational Maintenance Allowance Age 16-19

Tel: 01563 553934/01563 553932 | Email: ema@east-ayrshire.gov.uk

Apply online: www.east-ayrshire.gov.uk

Benefits information

Revenues and Benefits

Tel: 01563 554400 (option 3) | Email: council.tax@east-ayrshire.gov.uk



DWP Carers Allowance Unit

Tel: 0800 731 0297

Jobcentre Plus

Kilmarnock | Ayr - Tel: 0800 169 0190

Universal Credit Helpline - Tel: 0800 328 5644

Pension Service Enquiry - Tel: 0800 731 0469

Disability benefits

Disability Living Allowance

Born on or before 8 April 1948

Tel: 0800 731 0122

Born after 8 April 1948

Tel: 0800 121 4600

Personal Independence Payment

Tel: 0800 121 4433

Attendance Allowance

Tel: 0800 731 0122

Social Security Scotland

Tel: 0800 182 2222

Scottish Welfare Fund

Crisis Grant and Community Care Grant

Tel: 01563 554400 (Option 2)

Apply online: www.east-ayrshire.gov.uk



Food Provision

Foodbanks and community provision

www.east-ayrshire.gov.uk

Arrears and eviction

In Court Advice Service - support in cases involving housing issues in rented property, simple procedure and summary cause cases up to £5,000.

Tel: 01563 549367 | Mob: 07876 878 853

Email: InCourtAdvice@east-ayrshire.gov.uk

Savings and Loans

Ayrshire Credit Union - For somewhere to receive benefit payments, savings, low cost loans and insurances.

Kilmarnock Tel: 01563 555858 | www.ayrshirecreditunion.co.uk

Email: admin@ayrshirecreditunion.co.uk

Sovereign Credit Union - For budgeting and bill paying service, savings, low cost loans and insurances.

Cumnock - Tel: 01290 420044 | www.sovereigncu.co.uk

Email: support@sovereigncu.co.uk



Energy advice

Citrus Energy - Impartial advice on all energy related issues.

Tel: 0800 221 8089 | www.citrusenergy.co.uk

Home Energy Scotland - Keeping warm at home.

Tel: 0808 808 2282 | www.homeenergyscotland.org



Financial Inclusion Pathways and Employability Team

We aim to help break down the barriers that can stop you getting a job or improving your lifestyle. We can give you expert help with budgeting and making the most of the benefit system.

Our team can help if you live in East Ayrshire are of working age, and are in one of these groups:

- Lone parent household
- Living in a workless household
- Low income household

Tel: 01563 578791 | www.east-ayrshire.gov.uk

Email: FITemployability@east-ayrshire.gov.uk

The Scottish Government is the Managing Authority for the European Structural Funds 2014-20 Programme. For further information visit our webpages or follow @scotgovESIF



EUROPE & SCOTLAND
European Social Fund
Investing In a Smart, Sustainable and Inclusive Future

**If you don't fit any of the above criteria, don't worry,
you can still get help from the wider EA Money Partnership**

Visit www.eamoney.co.uk | Tel: 0800 3897750





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East Ayrshire Council
Comhairle Siorrachd Air an Ear