



Have you received a 'Migration' Notice asking you to claim Universal Credit?

Once a migration notice is received-

When asked to claim Universal Credit, you need to do so.

Starting from November 2023, East Ayrshire residents who currently claim Tax Credits only (Child Tax Credit/ Working Tax Credit) will start to receive a notification from Department for Work and Pensions 'inviting' them to claim Universal Credit.

This migration process will then move on to other working age claimants on older income based benefits, called legacy benefits.

You will have 3 months from the date the letter is issued, known as the deadline date, to make an application for Universal Credit.

If you need advice or support, please do not wait until the deadline has passed, or leave it until that date to ask for assistance in making a claim for Universal Credit.

You could lose financial support if you do not act when asked to make the claim.

Contact *Kimberley* your Financial Inclusion Assistant for advice or support.

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