[**i-Sgoil Parent Feedback Term 2 2022**](https://forms.office.com/Pages/AnalysisPage.aspx?id=oyzTzM4Wj0KVQTctawUZKUzux-LyCJtIswB4H0pKwwJUQkxSV1pFMzlSUkZRWkpGMUhPUU5YRlpPTC4u&AnalyzerToken=SgBPDRR29C29IObSH6wS3YDyx4Vym6Dz)

**Number of responses** – 14 (0 Primary, 7 BGE S1-3, 7 Senior Phase)

**Rate your child's experience of learning through i-Sgoil**  4.5 out of 5

**Child is progressing with their learning through i-Sgoil** 4.14 out of 5

**How valuable is a service such as i-Sgoil**  4.93 out of 5

**Strengths**

* The flexible i-Sgoil model overcoming barriers to learning
* Supportive Guidance Teacher and subject teachers
* Regular feedback
* Broad range of subjects on offer
* Helpful engagement guidance

**Areas for development**

* Some staff require training in Teams
* Expanding the curriculum
* Catch-up support for learners who have missed lessons
* Termly reports

**Summary**

Parents are overwhelmingly positive about the I-Sgoil provision. Many see it as a lifeline service enabling their child to access live learning opportunities where all other options have been ruled out. Parents value the close working relationship with i-Sgoil's Guidance Teacher and their own school and are keen to receive termly reports to give an indication of progress and engagement.

**Sample quotes**

* *“My daughter was not able to be in the school environment and was struggling for years before we were introduced to i-Sgoil. The fact she can do it from home and not have to have her camera or microphone on has made a huge difference. She is now building up classes and getting an education for the first time in years.”*
* *“My daughter has gone from learning nothing to thriving in learning through I-Sgoil. She loves to learn online and in interacting and becoming more confident.”*
* *“She finds the classes really enjoyable and they go by fast. She also really likes her teachers.”*
* *“i-Sgoil was an absolute game changer for my son and I can't thank you enough, he was shielded for 22 months and as he was the only one at his school at home he didn't receive any online or interaction with teachers. This genuinely brought my son back to us”*
* *“i-Sgoil has been a lifeline for my daughter who is currently not attending her local school by enabling her to reconnect with learning and also to make new friends. The teachers seem to be very aware of the difficulties faced by children who are currently not in school and are flexible in pacing their lessons and how the pupil interacts with the learning through options to be on/off camera/mike and use of chat box so she can feel comfortable in the virtual classroom.”*
* *“It is a fantastic service that I only wish had been available to Jess at the start of secondary. The lessons are at great times, the pace is tailored to the needs of students, there is an understanding as to what makes going to school tricky. I cannot sing its praises enough.”*
* *“My daughter wouldn't be getting an education without it.”*
* *“Patient, understanding and dedicated and experienced teachers teaching my child from her bedroom. This service is invaluable to my daughter. She has been unable to attend school for over 2 years and being able to learn and achieve exams is something she is eager to do. I am very grateful”*
* *“I really don't know what we would have done to provide our daughter with an education without this provision at secondary level.”*

**Next steps**

* Share learner reports and amend the process as necessary
* Ensure all staff are creating lesson summaries and storing these in a clear format

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| Compiled by | S Graham  |
| Date | 10/01/2022 |