Questions	Yes	No	Unsure	Parent Comments
I find Dunlop ECC welcoming.	100%			From day 1, my daughter has felt at home.
My child is happy and likes attending Dunlop ECC.	100%			
My child feels safe.	100%			
My child is treated fairly and with respect.	100%			
My child enjoys the learning experiences offered to them.	100%			My child regularly updates us on her learning experiences.
The ECC provides my child with a variety of different learning activities.	100%			Lots of activities that we are not able to cater for at home.
The learning experiences offered to my child are meeting their needs.	100%			
I feel staff know my child as an individual and they support them.	100%			
The termly targets, give me a helpful and accurate picture of my child's progress, strengths and next steps.	100%			
My child's Learning Journal provides a helpful and accurate picture of my child's learning, progress, strengths and next steps.	100%			We love catching up on LJ, a great platform to observe recent goals and activities. Lovely seeing the photos.
I am kept well informed of my child's progress ongoing throughout the year.	100%			
The Parents' Meetings provided me with the information I needed about my child and their progress.	100%			Parents meeting was very informative and insightful.
Dunlop ECC helps my child to be responsible and it promotes good attitudes and values.	100%			My daughter often shares and comments on respect, kindness etc
My child enjoys snack and lunch.	91%	9%		The food and snacks are varied and delicious. Loves his snacks! Loves it, lol!
I am happy with the provision the ECC provides for physical exercise.	100%			
I am happy with the provision the ECC provides for Outdoor Learning.	100%			My daughter often speaks of Mini Forest and all the learning from it! My daughter loves her time at Mini Forest. The new ECC will hopefully give more room.
The ECC helps my child to learn about and lead a healthy lifestyle.	100%			
I am satisfied with the home learning experiences my child is asked to engage with.	100%			
The blog is used well to communicate and share experiences and learning.	91%		9%	
Do you feel that curriculum workshops would be helpful to you?	18%	9%	73%	Any!
I am happy with Dunlop ECC.	100%			Overwhelmingly! We are very happy with the staff, our daughter has grown in confidence and learning hugely since joining Dunlop ECC!

## **General Comments**

# You Said:

- We are very happy with Dunlop ECC!
- We think Dunlop ECC is wonderful, the staff create a safe and nurturing environment, build positive relationships with the children and provide excellent support and key information for parents.
- Keep up the great work, you are all doing a fantastic job!
- Learning Journals and pictures are a great ideas as they never tell you what they have been up to!
- Both of my children have felt really happy in Dunlop ECC, a lovely welcoming environment!
- Welcoming staff who know my son well. My son seems happy and enjoys the ECC.
- We have had an overwhelmingly positive experience, throughout our first year. The inclusive and friendly atmosphere created by the staff, rubs off on the children and makes parents feel comfortable and reassured. I have watched my daughter grow and develop in so many ways, and most, if not all of these positive traits, are linked to her exposure of new challenges at the ECC.

## We Say:

Thank you so much for taking the time to share your views. We very much value your views as we believe wholeheartedly in working with you to help improve the service we provide and ultimately help your child/children in any way we can to ensure the very best start to their educational journey with us and beyond as they move through Dunlop Primary.

In Dunlop ECC, we are wholeheartedly committed to 'Getting It Right For Every Child' and our policies and practices are underpinned by the Health and Social Care Standards and in line with the quality indicators in the most current early years documentation.

We also use the national practice document, Realising the Ambition, to build confidence and capability of the staff team, enabling us to make links between practice, theory and policy to reinforce aspects of high quality provision and the critical role practitioners play.

As stated above, our excellent practice is based upon national guidance documents which emphasise the importance of creating a caring and nurturing setting that allows wellbeing, communication, curiosity, inquiry and creativity to flourish primarily through play and experiential learning. To support our teaching and learning, we think about how children learn and we cater for different learning styles through the activities we offer and the resources we use. We provide a broad and balanced curriculum with many real life opportunities for children to investigate, explore, devise, create and experiment by following a process-orientated, play-based curriculum.

Ongoing we are clear that it is our role and responsibility to ensure that all children feel safe, welcomed, respected, included, valued, cared for and nurtured, and we all pride ourselves on the relationships we have built with the children and with families too.

#### Moving Forwards: Ideas to Improve

## You Said:

• No suggestions, keep doing what you are doing!



- Possibly use other ways to communicate home learning in case the Learning Journal doesn't work!
- Better reminder of Stay and Play.
- More opportunities to be in nature, great they go to the Mini Forest but outings to Millenium Woods would give more to explore!
- Transportation for children who live outwith Dunlop and their parent work full time and unable to get their children to nursery, or looking at nursery times to help with this somehow.

#### We Say:

Thank you again for offering ideas for moving forwards. We are of course delighted to read the comment which says keep doing what you are doing!

#### Re Stay and Play

At the beginning of the year, I plotted all dates for Stay and Play on the year calendar for parents and this was then added to the year calendar on the app, however I appreciate latterly there have been some difficulties with accessing information using the new app. I will also remind the ECC staff to remind parents about dates for Stay and Play as we do love having you join us.

### Re More opportunities to be in nature!

As we went through a huge staff change last session, we felt it was important for our staff to develop their confidence as new staff members to Dunlop ECC. As both Mrs Mallon and Mrs Taylor were inexperienced in the area of Forest School/Outdoor Learning, we utilised our local outdoors to ensure they both felt confident leading this area. However, it is our intention to further develop our outdoor learning provision and we will be looking at how we manage the practicalities of taking children further while still being able to provide toileting facilities etc and of course ensuring we comply with all safeguarding and adult/child ratios.

### Re Transportation for children outwith Dunlop

I appreciate the difficulty this presents for working families, but unfortunately there is no statutory duty for East Ayrshire Council to provide transport for children to access their funded ELC place.

Thank you so much for taking the time to share your views and we appreciate all your super feedback. Mrs Kelly, the staff team and myself, feel proud that you speak so positively of the service we provide for the children and families.

We strive to provide a quality provision and your feedback reassures us that we are successful with this.

Kindest regards, Mrs Nouillan

