



Fenwick Early Childhood Centre



Questionnaire Results

November 2024

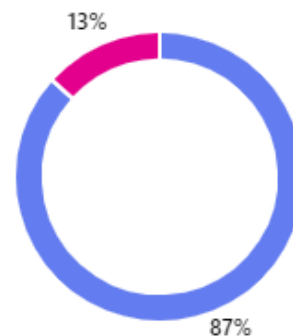
Thank you to everyone who took the time to complete the recent questionnaire. We were delighted to receive 15 responses, which was a 71% return from the questionnaire.

The aim of this consultation was to highlight areas where you felt the ECC were doing well and to identify areas you felt the ECC would benefit from improving upon.

Please see the results below:

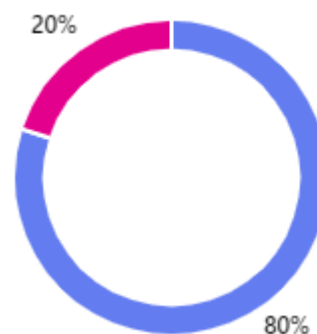
1. My child feels nurtured and cared for by staff.

● Strongly agree	13
● Agree	2
● Neutral	0
● Disagree	0
● Strongly disagree	0



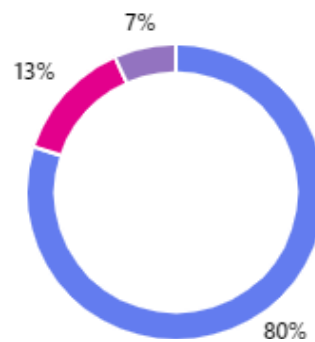
2. The staff know my child well and know what is important to them.

● Strongly agree	12
● Agree	3
● Neutral	0
● Disagree	0
● Strongly disagree	0



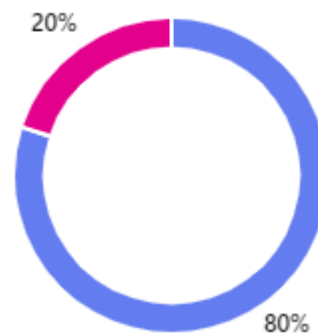
3. My child enjoys the snacks and meals in the service.

● Strongly agree	12
● Agree	2
● Neutral	0
● Disagree	1
● Strongly disagree	0



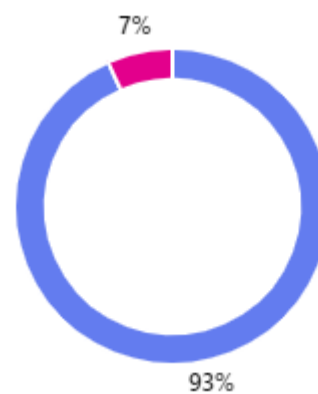
4. Staff recognise when my child is unhappy or unwell and support them well.

● Strongly agree	12
● Agree	3
● Neutral	0
● Disagree	0
● Strongly disagree	0



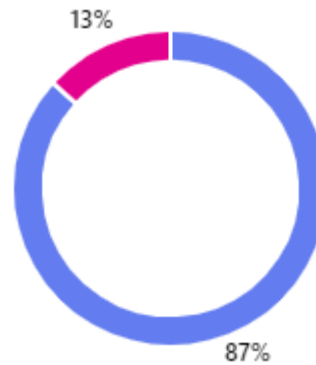
5. My child feels safe, and I feel they are safe in the service.

● Strongly Agree	14
● Agree	1
● Neutral	0
● Disagree	0
● Strongly disagree	0



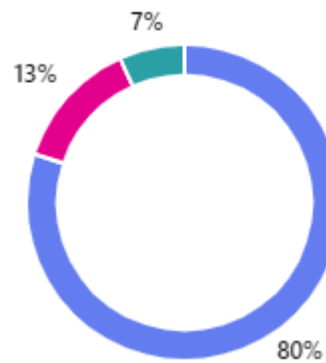
6. My child enjoys a rich variety of play experiences which are supporting them to learn and develop.

● Strongly agree	13
● Agree	2
● Neutral	0
● Disagree	0
● Strongly disagree	0



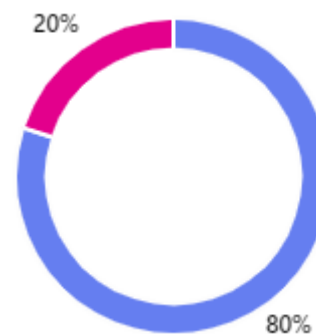
7. Staff communicate with me well about my child and their time in the service

● Strongly agree	12
● Agree	2
● Neutral	1
● Disagree	0
● Strongly disagree	0



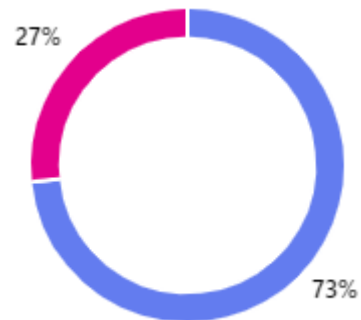
8. The resources are varied, high quality, age appropriate and engaging for my child.

● Strongly agree	12
● Agree	3
● Neutral	0
● Disagree	0
● Strongly disagree	0



9. We are consulted with regularly and can see how our feedback is used to develop the service.

● Strongly agree	11
● Agree	4
● Neutral	0
● Disagree	0
● Strongly disagree	0



10. I feel confident that the service and staff are working to current best practice guidance, and this is supporting my child to achieve.

● Strongly agree	14
● Agree	1
● Neutral	0
● Disagree	0
● Strongly disagree	0



11. I know who the management team are and they are available to me if I wish to speak with them.

● Strongly agree	15
● Agree	0
● Neutral	0
● Disagree	0
● Strongly disagree	0



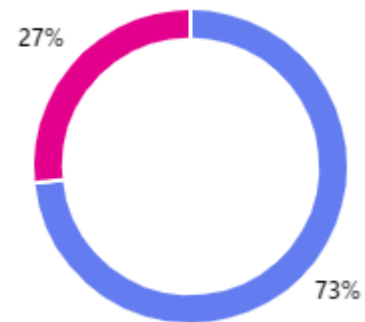
12. I feel confident in the staff caring for my child.

● Strongly agree	15
● Agree	0
● Neutral	0
● Disagree	0
● Strongly disagree	0



13. Staff have the time to talk and play with my child.

● Strongly agree	11
● Agree	4
● Neutral	0
● Disagree	0
● Strongly disagree	0



Areas for improvement:

You said:

A different selection of snacks or "sensory plates" for picky eaters, where children have the opportunity to touch and feel different foods and have the chance to try things they possibly wouldn't have.



We will:

We will work closely with the Early Years Central Team for ways to improve snack and lunch options in Fenwick ECC. We will have further information on this in the New Year.

We will try to develop snacks to incorporate different foods. For example monthly tasting challenges or themed snacks.

All menus for lunch time are created and provided by East Ayrshire Council centrally and are the same in every ECC across the authority. We will continue to share these with you on Glow and on the Safer Schools Scotland App.

Further comments:

We are very happy with the service at Fenwick ECC. We can't thank you all enough. **** says 'Nursery is So Good!' That was his review.

The staff at the ECC are so kind and wonderfully patient with my child. They have a good understanding of him as an individual. I really appreciate all their efforts and support.

ECC staff are incredible we are so glad to have our child in Fenwick ECC where we are confident with the care and support our child receives.

We appreciate the time and effort all of your staff put into caring for our children and it is greatly appreciated

Can't thank all nursery staff enough, they are an absolute credit to us and we will be forever grateful for the time, love and dedication that is shown to our children! Best nursery ever!!

It's nice to see my son enjoying his nursery and going there with a smile every time. Thank you.