

 Feedback from Secret Inspector Questionnaire

 May 2022

6 responses were received from 15

6 families felt their child was always happy at Nursery.

6 families felt their child was always supported at drop off.

6 families felt their child was always met with warm and nurturing staff.

6 families felt their child was always well cared at Nursery.

6 families felt their child was always listened to by staff.

6 families felt they could always speak to staff if they have any concerns or questions.

6 families felt that staff always supported and extended their child’s learning.

6 families felt that staff always shared learning progress with them.

1 family strongly agreed their child enjoys snack and 5 families agree that their child enjoys snack at Nursery.

1 family strongly agreed their child enjoys lunch at Nursery and 5 agreed.

4 families strongly agreed their child is supported to develop friendships and 2 families agreed.

4 families strongly agreed that their child enjoys outdoor learning and 2 families agreed.

6 families felt the Centre has effective communication in place for sharing important information.

Additional Comments

1 additional comment was received.

‘to provide more ideas for home learning’

Our reply-

We have started to produce a home learning topic each month eg scavenger hunt. However we will review this in order that we provide suitable activities and at a regular interval.

We are delighted with the responses we received, however, if you have any further comments/concerns please let a member of staff know or email

Rhona.mckillop@eastayrshire.org.uk

Thank you for your continued support.