



## Care Inspectorate Unannounced Report 23<sup>rd</sup> November 2018



Please take time to read the findings of our recent inspection.

They sent out 15 questionnaires so that parents could tell us what they thought about their child's care and support and six of these were returned. They spoke to parents during our visit. They talked to the children and they observed how they interacted with staff and with one another.

Parents were very happy with the quality of their child's care and support. They told the inspector that they could talk to staff and found them approachable. They liked the outdoor play area and the opportunities children had to play outdoors.

Children appeared happy and confident in the nursery. They had made friends and liked to be with their friends.

Parents told them:

- 'The nursery staff have went above and beyond to support my child in nursery. My child is happy and keen to go every day'.
- 'As working parents, grandparents drop my child at nursery - communication is paramount, staff are always communicating and I know what is going on and any queries I can call or email'.
- One parent felt 'In previous terms, some snacks I felt were higher in sugar than I would expect in a nursery, for example certain cereals'.
- All staff from teachers & assistants to playground attendant all take great care to get to know my child and their needs'.
- 'The care our child has received so far has been outstanding. My only issue is that as a first time parent we received no induction and were not informed of how day to day care would unfold
- 'All nursery staff are welcoming and approachable to both children and parents. I found staff made it easy for my child to transition from home to nursery. Can't praise staff enough, Cargenbridge Nursery is a lovely place for children to learn and grow'.

### Gradings

Quality of care and support 5 - Very Good

Quality of environment 5 - Very Good

### What they said we did well?

- Children were being cared for in a safe and nurturing environment by a friendly and approachable staff team.
- Staff worked in partnership with parents and other carers to ensure that they knew the children well and were aware of changes in their lives. Parents told us that they found staff easy to talk to and provided regular opportunities for them to be involved in their child's learning and care. These included reviews of personal plans, stay and play opportunities, learning clubs and a book sharing library. We found that staff used their knowledge so that children's care and support needs were being met to a very good standard.
- We saw that children were respected as individuals and appropriate support was provided for them. Staff worked with other agencies so that all of the child's needs were considered when planning their support and ensured that children got the right support at the right time.
- Children had fun and were confident and secure in the nursery. We saw that they played together well and many had made strong friendships with their peers. Children used the space in the nursery well and we observed that they moved around the setting freely. Most children chose to play outdoors for large parts of the day.
- The available resources supported children's independence, providing them with a variety of opportunities to investigate and be creative. Staff had developed and expanded the outdoor area after the last inspection and this provided children with a variety of opportunities to be energetic, as well as curious. Children played energetically on bikes and trikes, and cooked in the nursery mud kitchen area.

- We saw that children were familiar with nursery routines, like snack and they had some opportunities to be helpful and take responsibility. Children were offered a variety of healthy snacks and were involved in planning and shopping for snack. They also had opportunities to cook and learn about healthy eating.
- We could see that children were making good progress in their learning and development, although this was not consistently reflected in their individual learning folders. We found that the staff knew the children very well and were planning how to meet their learning needs and interests. Staff were aware that there was some duplication in the tracking systems they were using and were reviewing these. In discussion, we found that staff were open to feedback and welcomed suggestions.
- The environment both indoors and outdoors was clean, safe and secure. Staff carried out daily health and safety checks infection control procedures were in place and we observed that children were following good hand washing practice. They knew when to wash their hands, including after the toilet and before helping to prepare snack.
- Staff knew how to keep children safe. Accidents and incidents were recorded within the service and shared with parents. Staff also monitored accidents and incidents so that they could make changes if they were necessary.

#### **Action Points**

- Personal plans were in place for all children attending the nursery and these were reviewed with parents regularly. Look at reviewing these after significant changes.
- They also suggested that personal plans may need to incorporate an individual risk assessment, based on the needs of the child.
- All children have special folders which tell the story of what they had been doing in nursery. Look to consistently identify children's next steps in learning and the use of the observation techniques. Further develop children's involvement in planning their own learning
- The nursery had been developing a variety of open ended and natural resources, which support children to problem solve and be creative. We observed that these developments were mainly in the resources provided outdoors. Indoor resources could be developed too so that they provide children with more real life resources as well as opportunities to incorporate literacy and numeracy into their play.
- Administering medication followed best practice and where appropriate staff had received training, which ensured that they were able to meet children's needs. Include more parental details on permission forms as necessary.

**There were no recommendations or requirements. A copy of the report can be found on the notice board or can be downloaded from the Care Inspectorate Website.**

**Well done to everyone and thank you for the part you all play in ensuring that we have a Nursery to be proud of.**