



From mountain to sea

ABERDEENSHIRE EDUCATIONAL PSYCHOLOGY SERVICE

COMPLIMENTS & COMMENTS

Date: From 1 October 2020

To 31 March 2021

We received the following Compliments and Comments

Parents thanked an Educational Psychologist for their care and support with their child, and found the meeting they held was valuable and worthwhile.

A Head Teacher thanked an Educational Psychologist for a piece of work they undertook with a parent, they felt the Educational Psychologist was a calm presence during the meeting.

A parent was grateful for the links and resources an Educational Psychologist provided them when they asked for support in a particular area.

A Social Work Team Manager complimented an Educational Psychologist on her input with a young person.

The Head of Education received positive feedback from a parent about an Educational Psychologist. They commented that the Educational Psychologist cares deeply, is not biased and not afraid to correct someone when necessary and they value and respect her opinion and have deeply appreciated her willingness to listen and to act to make things happen when it was necessary.

Thanks was given by for the two sessions delivered by three Educational Psychologists to probationer teachers. They said the sessions were perfect in terms of content and, despite the virtual nature, superbly presented.

A teacher thanked an Educational Psychologist for the Session they delivered in Emotion Coaching. They had used what they had learned in the session in their personal life and it had had a positive impact.

A Head Teacher thanked an Educational Psychologist for their help during a meeting. They said "Always good to benefit from your expertise, calm approach and reassuring words"



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A parent shared that they found EPS phoneline really helpful and it led to supports being put in place for their child.

A Depute Head Teacher thanked an Educational Psychologist for delivering a parental webinar for their parents, saying that feedback from parents was that it “hit the spot and was impactful, particularly as we continue to journey onwards through Lockdown 2”.