



## From mountain to sea

### **ABERDEENSHIRE EDUCATIONAL PSYCHOLOGY SERVICE**

#### **COMPLIMENTS & COMMENTS**

**Date: From** 1 April 2021

**To** 31 July 2021

We received the following Compliments and Comments

A parent messaged to thank an Educational Psychologist for their help and advice when they called our phone line, they found it very reassuring.

Another parent messaged saying that a link they had been given by an Educational Psychologist after a call to our phone line had been very helpful.

A Head Teacher fed back that they had had positive feedback from parents who had been in a meeting with an Educational Psychologist. The parents were very appreciative of the Psychologist's support and advice.

A Head Teacher fed back that she had shared our Nurture Leaflets with parents and they found them very helpful.

A Trainee Educational Psychologist was thanked by a Head Teacher for taking time to go along and present to their Parent Council one evening. They found the presentation had lots of helpful tips and the feedback from the parents who attended was positive and complimentary.

A teacher thanked an Educational Psychologist for their help in guiding them through an assessment with a pupil.

A parent thanked an Educational Psychologist for supporting them during difficult P7 year, which included a collective effort to get their child back in school, coping, ready for transition to Academy, and a diagnosis from CAMHS.

A Depute Head Teacher telephoned the Depute Principal Educational Psychologist to say how helpful a Trainee had been during meetings over the year.

A Head Teacher contacted the service to say how much she appreciated the support of the Educational Psychologist and in particular the collaborative work they did with class teachers.